#### DOCUMENT RESUME

ED 337 586 CE 059 072

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TITLE Employment Profile of the Service Sector in Selected

Countries.

SPONS AGENCY Organisation for Economic Cooperation and

Development, Paris (France). Centre for Educational

Research and Innovation.

PUB DATE 25 Jul 89

NOTE 91p.; Revised version of a paper presented at an

international seminar on the Effects of Structural Change on Employment and Education and Training in the Service Sector (Washington, DC, June 14-15,

1989).

PUB TYPE Reports - Research/Technical (143) -- Statistical

Data (110)

EDRS PRICE MF01/PC04 Plus Postage.

DESCRIPTORS Adult Education; Adults; \*Age Differences;

Comparative Analysis; \*Developed Nations; Educational Attainment; Employed Women; \*Employment Patterns; \*Employment Statistics; Females; Foreign Countries; Individual Characteristics; Industrialization; Job Training; Labor Force Development; Males; \*Service

Occupations: \*Sex Differences

IDENTIFIERS Belgium; France; Germany; Italy; Japan; Netherlands;

Norway; Sweden; United States; Yugoslavia

#### ABSTRACT

The rise of the service sector is a major trend common to all western, industrialized countries. Employment in the service sector has increased in 1960-1986 in all 10 countries participating in the Organisation for Economic Cooperation and Development's Centre for Educational Research and Innovation Human Resources project (Japan, Belgium, France, Germany, Italy, Netherlands, Norway, Sweden, Yugoslavia, and the United States). Total employment has not increased in these countries. The correlation between strong overall employment growth and a high proportion of employment in the services is mixed. The health and the social services industries have led the employment increase in services in most countries. Women's share of total employment and their share of service sector employment are lowest in Belgium. In contrast, women outnumber men in services in France, Sweden, and the United States. Men predominate in industry in all countries. The age profiles of workers in industry and services differ significantly. Compared to industry workers, a larger percentage of service-sector workers are older in five of six countries. The percentage of younger workers is higher in services than in industry in three of six countries: Japan, the United States, and France. Some relationship is apparent between employment growth and age and gender concentrations, particularly for women. Educational attainment is higher in the service sector than in other industries. (Nine tables and 19 charts with employment data are appended.) (YLB)

ED337586

# EMPLOYMENT PROFILE OF THE SERVICE SECTOR IN SELECTED COUNTRIES

by

## Robert W. Bednarzik

U.S. Department of Labor Bureau of International Labor Affairs

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Project on Technological Change and Human Resource Devolopment in the Service Sector

Organization for Economic Cooperation and Development,
Center for Educational Research and Innovation

This paper is a revised version of the one presented at an international seminar on the Effects of Structural Change on Employment and Education and Training in the Service Sector, Washington, D.C., June 14-15, 1989. The views expressed here are solely those of the author and do not necessarily reflect the positions or opinions of the U.S. Department of Labor or the U.S. Government.

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#### **Purpose**

The rise of the service sector is a major trend which goes back to the pre-war years. The trend is common to all western, industrialized countries and much has been written on the long-term shift to services. However, little has been written about this shift from an international comparative basis, especially at a detailed industry level. The purpose of this paper is twofold:

(1) to analyze and compare the shift to services across countries by detailed service sector industry, and (2) to present and examine a profile of the workers in these industries.

Since the first interest here is to examine <u>secular</u> changes, observations are made at roughly the same point in the business cycle. The specific time period analyzed is 1960 to 1986; other reference points for comparing changes are 1973 and/or 1979. All of these years are characterized by strong labor markets.

The analysis will proceed from the aggregate to the disaggregate by industry. Overall employment growth will be examined, followed by a look at the shift in employment among the major sectors -- agriculture, industry, and services. Next, the analysis will concentrate on the service sector, examining employment trends among the sector's major industries. The secular trend analysis will conclude with an examination of employment patterns in 28 service sector industries.



The second part of the paper will present a profile of workers in service sector industries and how they may differ across country. The profile will include the proportion of the industry's work force that is part-time, temporary, self-employed, female, and young or old. Size of firms or establishments in service sector industries versus firms in manufacturing industries will be compared, as well as the educational attainment of workers. Changes over time in the educational attainment of the employed will also be included. The last section of the paper will highlight the most important trends and findings uncovered in the analysis.

## Data Sources

The study is limited to the ten counties participating in the Organization for Economic Cooperation and Development's Center for Educational Research and Innovation (OECD/CERI) Human Resources project -- Japan, Belgium, France, Germany, Italy, Netherlands, Norway, Sweden, Yugoslavia, and the United States. Several sources of data were utilized in gathering employment statistics for these countries. However, as you will note in the tables, data on every item were not necessarily available for every country. Unless otherwise noted, employment data in this paper come from population and labor force surveys.



The most extensive data came from a special OECD data file of the number of employed by detailed industry. These data come from European Economic Community (EEC) country's labor force surveys. Comparable data are available for a few non-EEC countries as well. The U.S. Department of Labor, Bureau of Labor Statistics (BLS) publishes international comparative labor force statistics for several OECD countries. They also maintain an excellent library of individual country's and international organization's published labor force statistics. Besides these sources, the national reports of the ten project countries yielded hard-to-acquire and useful data for the analysis presented here.

## Employment Trends'

Total employment has not increased in all of the countries under study over the 1960-1986 period, while initial increases in other countries have stalled in the interim period. (See Table 1.) Employment levels in Germany, France, and Belgium were lower in 1986 than in 1979, the peak of the last business cycle, after showing some improvement between 1973 and 1979.

Employment was little changed in Italy and Sweden from 1979 to 1986, although Sweden has fared better over the longer run, as has the Netherlands. Employment growth has been the strongest and unabated over the 1960-1986 period in Japan, Yugoslavia, and the U.S. Employment increased by one-third in Japan, two-thirds in the U.S. and more than doubled in Yugoslavia over this time

in the U.S. and more than doubled in Yugoslavia over this time period. It should be noted that about 95 percent of employment in Yugoslavia is in the socialized sector, less than 5 percent is private. The data for Yugoslavia in this paper refer to the socialized sector.

An important question nere is how much of the employment growth occurred in the service sector, and, in the countries with no overall employment increase, how did the service sector fare.

Employment by economic sector. Table 2 and Chart 1 show the distribution of employment by agriculture, industry, and services over the 1960-1986 period. Although the pace of change differed, all countries increased their share of the total number of workers employed in the service sector. Moreover, this increase share did not result because service sector employment remained the same over time while it declined in the other sectors; there was an absolute level of increase in employment in the service sector in every country under study.

The countries can be divided into three distinct groups based upon their share of employment in the three economic sectors. Those with over 60 percent of employment in services include (listed by country with the highest proportion first) U.S., Netherlands, Belgium, Norway, Sweden, and France. With the exception of France, the share of employment in industry (mainly



manufacturing) and agriculture in these six countries is low relative to the others, below 30 percent in industry and below 5 percent in agriculture. Norway is an exception in agriculture with over 7 percent of employment there. A second group with between 50 to 60 percent of employment in services, a third or more of employment in industry, and a still relatively high percentage in agriculture include Japan, Italy, and Germany, although agricultural employment is not that significant in Germany. Yugoslavia is only country where the industry share of employment is still greater than the service share. (See Chart 2.)

The correlation between strong overall employment growth and a high proportion of employment in services was mixed. The U.S. and Norway exhibited strong growth and both have a sizable percentage of employment in services. On the other hand, Belgium with a large share of service sector jobs showed an employment decrease. Employment in Italy and Germany, both with still relatively large industrial sectors, did not change by much. While in Japan, where the industry mix is similar, employment rose significantly. And, as noted in Yugoslavia where workers in industry outnumber those in services, employment growth has been quite high.



Service Sector Employment. Typically, employment in the service sector is subdivided into four industries —Trade, restaurants and hotels, Transport and communication, Finance, insurance, real estate and business services, and Community, social and personal services. These are the major industry classifications recommended by the International Labor Organization (ILO), and are termed the International Standard Industrial Classification (ISIC). Employment in the electricity, gas and water industry, which is classified in manufacturing in some countries and in services in others, represents only one percent or less of total employment and is very stable. (See Table 3.) Thus, it is not an important factor in an analysis of trends and shifts in employment and will not be discussed here.

of the four major industries, the community, social and personal services industry accounted for the largest percentage of total employment in every country. (See Chart 3.) The distribution ranged from about 20 percent in Yugoslavia and Japan to around 35 percent in Sweden, Norway and Belgium in 1986.

Moreover, in most countries, it has been an important source of employment growth over the 1960-1986 period. However, this was not the case in Yugoslavia where the percentage of employment in the community and other services industry has not changed much since 1973. The percentage also went up only slightly in the U.S.



Of the major service sector industries, the fastest growing in employment in every country, except Belgium and Germany, was finance, insurance, real estate and business services. Recall that overall employment was little changed in Belgium and Germany over this period. Apparently, unlike in other countries, the weaker employment growth in this industry could not sufficiently overcome losses in other industries.

The percentage of total employment in the trade, restaurant and hotel industry has not changed appreciatively in any of the study countries over the 1973-1986 period. Also, its' share of total employment ranges rather narrowly from 14 percent in Yugoslavia and Sweden to over 20 percent in Japan, Italy and the U.S. in 1986. A similar situation is found in the transport, storage and communication industry — little change in employment in the long run and little difference in its' share of total employment across country. (See Table 3.)

of course, the apparent unchanging or little changed employment in some industries above could be hiding important and significant employment changes at a more disaggregate level. Also, some of the important employment changes at the aggregate level could be even more dramatic when disaggregated. The next section examines employment changes by detailed service sector industry.



# Service Sector Employment by Detailed Industry.

Table 4.a shows employment levels in 28 detailed vice sector industries by NACE code for 1979 and 1986. NACE is the general industrial classification of economic activities within the European Communities. Employment data by industry based on NACE are published annually by Eurostat, the statistical office of the European Communities. Data in table 4.a for non-EEC countries were developed by the author by concording industry data based on other classifications to the NACE system.

Before examining employment by detailed industry, it is instructive to look at the changes in employment between 1979 and 1986 in the four major service sector industries.2 That is, what was the outcome of the detailed industry changes. The previous section looked at the longer term. A straightforward way to determine whether meaningful change occurred is to compare an industry's share of an increase or decrease with its share of employment in the sector. If the share of the change is larger than the employment share, a significant change occurred. Chart 4 illustrates the distribution of employment in 1986 by major service sector industry and country. The 1979 to 1986 changes are illustrated in table 4.b. All of the figures in this table were derived from the data in table 4.a. Comparable detailed industry data were available for 8 countries. Although it was not listed in table 4, some detailed industry data were also available for Norway.



Although employment increased in nearly all of the service sector industries in all of the countries, including Norway, growth was the strongest in the finance and business services (NACE 8) and in the services (NACE 9) industries. That is, in both of these industries in every country, their share of employment growth over the 1979-1986 period was larger than their share of total service sector employment in 1986. The one exception was the U.S., the only country where employment growth was stronger in finance and business services than in community and other services. Japan was the only country where the largest proportion of the employment gain occurred in the trade, restaurant and hotel industry. (See Charts 5, 8, 10, and 12)

The weakest employment growth was in the transport and communication industry, where in Belgium it actually declined and in Germany remained unchanged from 1979 to 1986. Although employment growth was stronger in the trade, hotel and repair industry, even near or over 30 percent in Japan, Yugoslavia and the U.S., it was less than expected given its share of total employment.

Trade. Hotel and Repair (NACE 6). Of interest here, is the employment levels and patterns in the detailed industries that makeup the major industry totals. The largest NACE 6 industry was retail trade (NACE 64/65). It accounted for near or over 40



percent of trade industry employment in all countries in 1986, 50 percent in the U.S. Wholesale trade (NACE 61) accounted for a fourth or more of employment in the trade industry in every country except the U.S. and Yugoslavia, where it was lower. On the other hand, employment in the hotel industry (NACE 66), which includes eating and drinking places, represented a bigger employment share (about a fourth) in the U.S. and Yugoslavia, and in Japan too, than elsewhere.

Every country recorded disproportionate employment growth between 1979 and 1986 in the hotel industry. It was the only 2-digit trade, hotel and repair industry in Belgium to experience an employment increase from 1979 to 1986. Moreover, the employment gains in the hotel industry more than offset the losses in retail in Germany, France, and Sweden. Employment in the retail industry grew in Yugoslavia, Japan and the U.S. Three countries, France, Netherlands and Sweden posted disproportionate employment losses from 1979 to 1986 in the repair of consumer goods industry (NACE 67), whereas in the U.S. the industry increased disproportionately. Along with retail, employment in wholesale trade declined in Germany. In contrast, the wholesale trade industry increased disproportionately in France, Sweden and Japan. (See Charts 6 and 7.)



Transport and Communication (NACE 7). Employment in the communication industry (NACE 79) in 1986 accounted for 30 percent or more of NACE 7 employment except in Japan and Yugoslavia, where it accounted for about half this figure. The balance of the employment total was distributed among the various types of transportation industries, with most of the European countries having a relatively large work force in the railway industry (NACE 71), while in the U.S. the airline industry (NACE 75) was dominant. All countries have a relatively large percentage of workers in public transportation (NACE 72).

The employment changes in this industry are a good example of why it is important to analyze patterns at a detailed industry evel. The small changes in employment at the aggregate level mask significant counteracting changes at the detailed level. Disproportionate employment losses were reported in the railway industry in Germany and the U.S., and in both the railway and water transport (NACE 74) industries in France and Japan, and in these two industries plus the airline industry in Belgium. However, in many cases, these losses were offset by gains in employment in other land transport (NACE 72) which includes urban and regional public transportation systems and the trucking industry. Four countries -- France, U.S., Netherlands, and Yugoslavia -- also posted disproportionate employment increases in the airline industry between 1979 and 1986. The number of employed in the communication industry rose disproportionately in



all countries, except in Japan and Belgium where it declined. (See Chart 9.)

Finance. Insurance. Business Services and Real Estate

(NACE 8). The business services and real estate industry (NACE
83) accounted for nearly a half or more of total employment in
this industry in nearly all of the countries in 1986, two-thirds
of the total in the Netherlands and Sweden. Business services
probably typifies more than any other industry the changing
relationship that is taking place in many countries between
manufacturing and service industries. Unfortunately, data for
the business services industry alone were not generally
available. Nevertheless, we can assume that the employment
changes in NACE 83 are primarily due to changes in the business
services industry. A look at employment in the business services
and real estate industries separately in the U.S. supports this
assumption.

In the U.S., business services accounted for 77 percent and real estate 23 percent of total employment in the business services and real estate industry in 1986. Moreover, business services accounted for 87 percent of the employment increase in NACE 83 between 1979 and 1986.

Among the remaining industries, financial services (NACE 81) is the largest, ranging from around 20 percent of NACE 8



employment in the Netherlands and Sweden to near or over 35 percent in Belgium, Germany, and Yugoslavia.

As expected, the strong employment growth that was visible at the major industry level over the 1979-1986 period was due in large part to the tremendous employment growth in the business services and real estate industry (NACE 83). Just about every country, including Norway, recorded disproportionate employment increases in NACE 83, which accounted for about two-thirds or more of the employment growth in this industry in every country except Yugoslavia, where it accounted for over half the increase. The only other detailed industries to record disproportionate employment growth over the 1979-1986 period were financial services in Yugoslavia and the renting and leasing industry (NACE 84/85) in France. (See Table 4.a. and Chart 11.)

Services (NACE 9). There was not really a dominant industry from an employment standpoint in this industry, with government (NACE 91), education (NACE 93), and health services (NACE 95) industries each making up 20 or more percent of services employment in a number of countries. In Sweden in services, over 25 percent of employment is in social services (NACE 96). Most of these jobs are probably in the public sector and would help explain the relatively low proportion recorded as working in public administration.



employment growth in the service sector from 1979 to 1986 occurred in the services industry (NACE 9). Disproportionate employment gains were recorded in both health and social services in every country, in recreational services in five countries, in sanitary services (which includes services to buildings) in four countries, and in educational services in three countries. Employment in the following industries accounted for the largest proportion of the total increase in individual countries—health and social services in Japan, Germany, Sweden, U.S., and Yugoslavia, education services in Belgium, and education and social services in France and the Netherlands. (See Chart 13.) The only disproportionate decline occurred in domestic services employment.

### Employment Profile

The first part of the paper showed that the composition of service sector industries differs by country, although there were also a lot of similarities. Now, the worker characteristic composition of service sector industries will be examined. But first, a more aggregate or economy wide view will be explored.

Gender and Age. Table 5 presents the share of total employment by economic sector and country by gender and age in 1986. In the six countries for which data were available (Belgium, Germany, France, Sweden, Japan, and the U.S.), the



percentage of women employed ranged from a low of 36 percent in Belgium to a high of 48 percent in Sweden in 1986. Not surprisingly, women were most likely to be employed in the service sector. They outnumbered men in the service sector in Sweden, U.S. and France.

The employed of two countries, Germany and the U.S., could be classified as youthful (under 25 years of age), with about 19 percent of their employed in this group. Somewhat surprisingly, in neither country was this youthfulness as prevalent in services as it was in industry in Germany and in agriculture in the U.S. The large percentage of German youth in industry is probably a reflection of their apprenticeship program. The youthfulness of the U.S. agriculture industry is in sharp contrast to the situation in Europe and Japan, where the vast majority of workers in 1986 in the agriculture industry were older (55 years and over). Since most of the new jobs are in services, one would expect that youth would represent a larger proportion of employment in the service sector than in industry. This was the case in half of the countries -- France, Japan and the U.S. This indicates that there are still entry level jobs available in manufacturing, a fact that is frequently overlooked in discussions of job growth.

When comparing the age distribution of workers in the service sector to those in industry, a few very interesting



patterns emerge. In all six countries listed in table 5, older workers in services outnumber those in industry. Moreover, the percentage of service sector workers that were older was greater than the percentage of industry workers that were older in 1986 in 5 of the 6 countries. Sweden was the lone exception. This was generally the case for both men and women. This implies that either older workers are successfully shifting from industry to services or older factory workers are more likely to leave the labor force than older service workers. If the latter is the case, the problem will be compounded because a larger proportion of industry than service workers are ages of 25 to 54 years. The question is: As factory workers age, can they move into service sector jobs if necessary?

Non-standard Forms of Work. The non-standard forms of work examined here include part time, temporary, and self employment. Temporary workers are those employed for a specific period of a month or more but not more than a year, plus those employed on a daily basis or for a specific period of less than a month. The self employed include those working for themselves in own farm, professional practice, or business, both incorporated and unincorporated, and those working without pay in a family business or farm.

The definition and measurement of part-time work is more varied from country to country. In the EEC countries (in this



paper that includes Belgium, Germany, and France), part-time workers are in principle those who declared themselves as such at the time of survey. The figures for part-time work reported for these countries in table 6 are part-time workers who are neither self employed nor temporary workers. In Japan, part-time workers are those who actually worked less than 35 hours during the survey week. In Sweden and the U.S., part-time workers are those who usually work less than 35 hours during the survey week.

It is useful to examine the percentage of each country's work force that is non-standard -- that is, the sum of part time, self employed or temporary. This total was only available for three countries -- Belgium, Germany and France. In a few other countries, a rough figure of the magnitude of non-standard forms of work can be made by combining part-time employment and self employment. However, this total excludes one group and double accounts another. For example, for Sweden, Japan and U.S. we do not know the percentage of full-time workers that are temporary. This exclusion could be significant as a 1986 OECD study showed that, on average, two-thirds of temporary workers work full time. Somewhat offsetting this undercount is an overcount by including part-time, self-employed workers twice, counting them once for being part time and counting them again for being self employed. Since unpaid family workers are included in the selfemployment total and likely work part time, the number of self employed that are part time could be higher than expected,



especially in agriculture.

Generally, a little over 30 percent of employment was nonstandard in the six countries noted above. The importance of the
three components of non-standard forms of work to the total
varies by country. Part-time work was more prevalent in Sweden,
Japan, and the U.S., while self employment made up a larger share
of employment in the EEC countries. In Belgium, this was partly
a reflection of the inclusion of unpaid family work. Also, in
the agriculture industry in the EEC countries, the vast majority
were self employed, more so than in the U.S. or Sweden. Although
it is not reported in table 6, self employment in Germany and
France along with the U.S. has been rising, especially in the
last few years in Europe. Temporary work, data on which were
only available for four countries, was less than 10 percent of
total employment. This appears to be consistent with a recent
OECD study of this issue.

A larger percentage of workers in services than in industry work in non-standard forms, especially part time. (See Table 6.) For example, in four of the countries, the percentage of services employment that was part time in 1986 was three times the percentage of industry employment that was part time. A few countries reported a much higher percentage of self employment in services than in industry as well. In contrast, Japan had a large concentration of non-standard work in industry. Thirty



percent or more of industry employment was non-standard, nearly twice the percentage recorded in other countries.

The percentage of women was larger than the percentage of men in non-standard forms of work in 1986 in every country. This was also the case for each type of non-standard work analyzed here, except among the self employed in Belgium and Japan. This pattern generally holds when comparing women in services with those in industry. That is, with the exception of Japan, women workers in services are more likely than women workers in industry to work non-standard forms. In Japan, a larger percentage of women in industry work part time and/or temporary than women in services. This gives the impression that in most countries women are likely to be working in non-standard forms of work because that is the nature of the jobs that are available. However, in Japan, this is unclear. The larger percentage of women in non-standard forms of work in industry than in services indicates that either factory workers are in short supply and employers are making work schedules more flexible to attract more women, or women are being shutout of more traditional forms of work.

Of interest here, is how the composition of individual service sector industries compare across countries. Table 7 subdivides the four major service sector industries into a total of 28 industries and illustrates the percentages of their work



forces that work non-standard forms and the percentages that are youth and women.

## Worker and Job Characteristics in the Service Sector

There appears to be a direct relationship between the likelihood of working non-standard forms and age and gender. The industries with the largest percentage of women workers (Chart 14) and young workers (Chart 15) were also the most likely industries to record a significant proportion of non-standard forms of work (Chart 16).

For example, among the four major service industries, the trade, hotel and repair industry had the largest percentage (40 percent) of workers working non-standard forms and the largest concentration of youth in all countries in 1986 except Sweden. Also, nearly 30 percent or more of workers in other services (NACE 9), where women are concentrated, in every country worked non-standard forms. Women also made up a sizable percentage of employment in the trade industry. Part-timers and temporaries were prevalent in both of these industries, especially part-timers in Sweden and the U.S. The trade, hotel and repair industry had the largest concentration of self employment in every country except the U.S., where it was concentrated in the finance, business services and real estate industry.



The transport and communication industry, which had the smallest concentration of non-standard work, also had the lowest percentage of young workers and of women workers.

Trade. Hotel and Repair (NACE 6). In several of the detailed industries, over half of the work force worked non-standard forms: In hotels and eating and drinking places in Belgium, France, Germany and the U.S., in the repair industry in France and the U.S., and in retail in Belgium. This is due mainly to the prevalence of self employment rather than part-time employment in these industries. Employment in the retail industry in the U.S. and to a lesser extent in Sweden was characterized by a large share of part-timers.

Women tended to be concentrated in the hotel and eating and drinking place and in the retail industries. Their employment share in the repair industry was quite low. The distribution of youth was not as concentrated, although there was more of a tendency for them to work in the hotel and eating and drinking place industry and in the retail industry than elsewhere, especially in Sweden and in the U.S. In contrast in Germany, youth accounted for 40 percent of the repair industry, perhaps again related to the strong German apprenticeship program. Interestingly, nearly one-fifth of employment in the repair industry in Germany was temporary.



Transport and Communication (NACE 7). Generally, outside of a few detailed industries, non-standard forms of work were not very prevalent in this industry. In the four countries for which data were available, Belgium, Germany, France and the U.S., non-standard forms of work were most visible in other land transport, which includes the trucking industry, and in the inland water transport industries. This is the result of extensive self employment in these industries, where apparently owning your own truck or boat is not that uncommon. In the U.S., the amount of part-time workers in these two industries was significant.

other industries with a notable percentage of non-standard forms of work were warehousing and travel agents (NACE 77) in Belgium and Germany and support services (NACE 76) in the U.S., where it includes travel agents and a large proportion of women. It appears likely that the travel agent portion of the industry is responsible for this result. This is intuitive since the industry readily lends itself to both individual ownership and/or part-time work. In Germany, a fifth of employment in the communication industry was non-standard, either part time or temporary. This industry had the highest percentage of young workers and of women workers among NACE 7 industries in Germany. The communication industry in France, Sweden and the U.S. also had a large proportion of women, as did the airline industry.



Finance, Insurance, Business Services and Real Estate (WACE 81. Non-standard forms of work were more prevalent in the business services and real estate and in the renting and leasing industries than in the banking and insurance industries in the four countries with available data. Surprisingly, the age and gender and non-standard forms of work pattern did not hold here. That is, the industries like business services characterized by non-standard work were not characterized by an inordinate percentage of youth or women. Over half the work forces in the banking and insurance industries in Sweden and the U.S., and in banking in Germany, and in insurance in France were women in 1986.

Self employment was marginally higher than part-time employment in NACE 8 in Germany, France and the U.S., and substantially higher in Belgium. In the renting and leasing industry in Belgium, temporary work also made a substantive contribution to the non-standard work total.

Services (NACE 9). Except in government, non-standard forms of work were pervasive in this industry -- over 40 percent of employment in every country in the sanitary industry, which includes services to buildings, near or over 50 percent of employment in every country in the recreation industry, and near or over 60 percent of every country in the personal services industry. Also, 40 percent or more of employment in the



education and health industries in Germany and in the health industry in Belgium were on non-standard forms of work. In the sanitary and in the recreation industries, part-time work was dominant, whereas in the personal services industry, self employment was dominant. In contrast in the U.S. personal services industry, the part-time worker share of total employment was slightly higher than the self-employed share.

Temporary workers made a significant contribution to the non-standard total in a few service industries, most notable the recreation industry in Belgium, Germany and France and the education industry in Belgium and Germany. Moreover, NACE 9 industries overall in Germany were heavy users of temporary workers. This was also the case to a lesser extent in Belgium.

Outside of the two very small industries, international organizations and R&D, the number of women employed in detailed services industries was substantial and pervasive. The proportion ranged from about 30 percent in government in Belgium to 85 percent in social services in Sweden. (See Table 7.) Women represented near or over 50 percent of employment in most NACE 9 industries in every country reported in table 7 in 1986. On the other hand, the number of youth tended to be more concentrated by industry and country. They were most prevalent in the personal services industry in most countries, and in the recreation industry in France and the U.S., and in the health industry in



Germany, and in the sanitary industry in Sweden.

## Educational Attainment

Table 8 reports education levels by industry for five countries. Most of the data come form a forthcoming OECD report. The two most striking results from table 8 are that educational attainment is higher in service-sector than in other industries, and the educational level is increasing in all industries in all countries. Less in evidence was the improvement in the educational level in the manufacturing industry relative to service-sector industries generally.

The first part of the table shows the proportion of the employed having less than a secondary level of educational attainment. The ranking from worst (high proportion) to best (low proportion) by industry was agriculture, goods-producing and service-producing in 1987. This was fairly consistent across countries, although in Yugoslavia and Sweden there was a large percentage of service-sector workers with less than a secondary level of education. (See Chart 17.) However, all major industries in all of the countries reported declines in the relative proportion of the employed with less than a secondary level of education over the time period indicated in part II of table 8. This decline was slightly greater in the manufacturing industry than in service-sector industries except in the U.S.



The proportion of the employed with university/college level educational attainment in 1987 by industry yielded a similar conclusion. That is, the ranking from worst (low proportion) to best (high proportion) by industry was agriculture, goodsproducing and service-producing in 1987 and nearly all industries were experienced increases in educational attainment levels. Here too, the percentage of workers with a university education in the manufacturing industry increased to a slightly greater degree than did the percentage in service-sector industries. Also, the proportion employment with a university education was relatively low in a few service-sector industries, especially transport and communicat; in in Germany and in Yugoslavia. (See Chart 18.)

There were also differences among service-sector industries. The proportion of the employed having less than a secondary level of educational attainment in 1987 was highest in the trade and restaurant industry in nearly every country, followed by the transport and communication industry. Moreover, the proportion was not declining much faster in these industries than in the finance and business services and the services industries.

An examination of the proportion of the employed with an university level of educational attainment tells a slightly different story. Although higher educated workers were much more likely to be found in finance and business services and in



services industries than in trade and restaurants or transport and communication industries, the increase in the latter two industries in the proportion with an university education was higher in every country except Japan. In Germany, this proportion in services actually declined. Taking together the trends in proportion of the employed with less than a secondary education and with an university degree by industry, the conclusion is that the education gap among service-sector industries is narrowing.

#### Firm Size

The data in table 9 confirm the commonly held belief that firms in the service-sector are generally smaller in terms of the number employed than firms in manufacturing. The lone exception among the six countries listed in the table was Yugoslavia, where a smaller percentage of employment in the service-sector than in other sectors was in firms with 15 or fewer employees. In the other countries, the percentage of employment in small firms in service-sector industries was usually twice as much as the percentage in small firms in other sectors.

of course, when examining firm size in only the service sector, there were differences among countries and among individual industries. For example, the percentage of service-sector employment in small (fewer than 10) than in large (500 or more) firms was greater in France, Germany, Sweden and



Yugoslavia. In France over 30 percent of the employee in the service sector worked in firms with under 10 employees while only 8 percent worked in firms with 500 or more employees. In Japan and the U.S., large service-sector firms accounted for a larger percentage of employment than smaller firms. (See Chart 19.)

Among individual industries, the transport and communication industry tended to be large in Japan, Germany, Yugoslavia and the U.S., but less so in Sweden and Germany. The finance, insurance and real estate industry also tended toward larger firms.

Industries more likely to be characterized by smaller firms were hotels and restaurants, particularly in Japan and Germany. The distribution of employment by firm size in retail showed no common threads or patterns among countries. This was also the case for services industry. More detailed industry breakdowns might reveal interesting differences. For example, in the U.S. small firms in 1986 accounted for 20 percent or more of employment in repair services, personal services, real estate, auto sales and repair, and wholesale trade. In contrast, very large firms accounted for 20 percent of employment in banking, insurance, and hotels.



## Summary and Conclusions

Although employment in the service sector increased in all of the countries under study over the 1960 to 1986 period, or between intervening peak business cycle years, it was not enough in some countries to overcome losses in other industries. There was a weak relationship between industry mix and employment trends. The U.S. and Norway exhibited strong employment growth and both have a very large service sector, while employment was little changed in two countries, Germany and Italy, with still relatively sizable industrial sectors. On the other hand, employment increased in Japan and Yugoslavia, each having a large share of employment ir industry, and declined in Belgium where the proportion of employment in the service sector was high.

In Belgium (and Germany too), the share of employment in the fast-growing business services and real estate industry was lower than in other countries. Also, among the major service-sector industries, the percentage increase between 1973 and 1986 in the business services and real estate industry was as low or lower than the increase in services in Belgium and Germany than in other countries. It's possible that because the restructuring of manufacturing and the growth of business services did not start as soon in Belgium or Germany as in other countries, employment growth in these two countries lagged growth in other countries. Belgium was also the only country to experience an employment decline in both the transportation and communications industries.



In the more current period (1979-86), the increase in employment in the services industry exceeded the increase in the finance and business services industry in every country except the U.S., where the reverse was the case. The health and the social services industries led the employment increase in services in most countries. Employment increase in the educational services industry was strong in Belgium, France and the Netherlands. In the trade and hotel industry, employment increases in the hotel and eating and drinking place was strong everywhere, while employment in retail trade declined in France, Germany and Sweden from 1979-1986. In the transport and communications industry, little change at the aggregate level masked important changes at the detailed industry level. Employment losses in railway and water transport in some countries were offset by gains in other land transport which includes regional and urban public transportation systems and other trucking industry.

Women's share of total employment and their share of service-sector employment was lowest in Belgium. In contrast, women outnumbered men in services in France, Sweden and the U.S. Men were predominate in industry in all countries. Women tended to be concentrated in the following service-sector industries in most countries: hotels and eating and drinking places, retail, banking and insurance, and other services.



The age profiles of workers in industry and services also differed significantly. A larger percentage of service-sector than industry workers were older in 5 of 6 countries, perhaps because many of them were forced out of industry. Since primeaged workers are more concentrated in industry than in services, an important concern is their ability to move to service-sector jobs if necessary.

The percentage of younger workers was higher in services than in industry in only 3 of 6 countries, Japan, U.S. and France, with industry apprenticeships and seasonal agricultural work likely drawing them away form service sector jobs. In services, young workers were most likely found in the following industries: hotels and eating and drinking places and in recreation and personal services in most countries, retail in the U.S. and Japan, and in repair services in Europe.

There seem to be some relationship between employment growth and age and gender concentrations, particularly for women. The 2-digit NACE industries that recorded the strongest employment growth, hotels and eating and drinking places, health and social services, and business services and real estate, all had heavy concentrations of women. Young workers were also concentrated in the hotel and restaurant industry.



Also, the industries with largest percentage of women workers and young workers were also the most likely industries to record a significant proportion of non-standard forms of work. Generally, self employment was more prevalent in EEC countries, while part-time work was more prevalent in non-EEC countries. The following industries recorded significant self employment: hotels and eating places in the EEC countries, and business services and real estate, repair, and personal services in most countries. Part-time workers and temporary workers were located primarily in the trade, hotel and repair and in the services industries. The sanitary industry, which includes services to buildings, had a sizable amount of part-time work in most countries.

Educational attainment gaps appear to be narrowing. The educational level in service-sector industries is higher than in other industries, and within services it is higher in the finance and business service and other services industries than elsewhere. However, the gap is narrowing in both instances.

Although service-sector firms are smaller in terms of number employed than industrial firms, large service-sector firms in some countries account for a sizable proportion of total employment. For example, in Japan and in the U.S., large service-sector firms accounted for a larger percentage of employment than small service-sector firms.



#### Policy Implications

Employment in the service sector is becoming a larger part of the total in all countries, and it is not necessarily concentrated in small firms. Some countries are further along than others in this shift in employment base, but all countries must face the issues that such a shift entails. Among these appears to be the key roll played by the business services industry. The figures show the importance of this industry in employment growth, but they do not show its' importance in allowing industries to restructure and become more flexible and competitive. Although the continued development of the industry should be encouraged, the fate of its' work force needs to be studied. This would include training and retraining, wages and benefits, job tenure, and work scheduling and organization.

Women will continue to be an important source of labor for service sector jobs. They were most prominent in countries with large service sectors, except in Belgium. Also, expanded use of non-standard forms of work, in conjunction with other benefits like child care, will be necessary to continue to attract women into the labor force.

Non-standard forms of work are also important to younger workers, especially students. Also, apprenticeships may be a way of qualifying more younger workers for service-sector jobs.



apprenticeships could be offered in industries that service products like repair services. Like women, young workers are a important source of labor to a growing service-based labor market. They were concentrated in the hotel and restaurant industry, an employment growth industry in all countries albeit not a high-wage one. Interestingly, in Europa self employment in the hotel and restaurant industry was significant.

The concentration of prime-age workers in industry, the declining sector, presents an interesting policy dilemma. Can these workers be retrained for service-sector jobs or can governments continue to afford forcing them out of the work force at an early age? I think the answers are self evident. Already they are many more older workers in services than in industry and more will be needed. Also, government spending on social programs has come under closer scrutiny in all countries; they are looking where to cut, not where to spend.

High educational attainment is most important in industries where employment is growing the fastest. Thus, those with a higher education level have a greater probability of becoming employed. Moreover, the educational level is increasing across most all industries, which makes having at least a secondary education a necessary condition for getting a job.



#### Footnotes

- 1. A few points should be kept in mind when reading this paper. The size of the labor market varies considerably by country, from around 2 million employed in Norway to over 50 million in Japan and over 100 million in the U.S. Also, each country's approach to labor market policy differs, especially among Europe, Japan and the U.S. And, of course, there are important cultural differences as well.
- 2. Given that two different industry classification systems were used, there are a few inconsistencies in employment changes between 1979 and 1986 for individual countries. That is, the changes derived from table 3 may not agree with those derived from table 4. In most cases, the differences are negligible. However, in the Netherlands, the employment change in the trade and hotel industry over the 1979-1986 period was in opposite directions when comparing the results based on ISIC with NACE. Part of the difference is explained by a change in the population universe between 1979 and 1986. Data for 1979 are for 14 years of age and over, while 1986 data are for 15 years and over. This is likely to affect the employment count in the trade, hotel and restaurant industry, where
- 3. For further information, please see OECD Employment Outlook 1985, pp. 130-31, and Employment Outlook 1989, Chapter 5, Table 5.6.
- 4. Employment Outlook 1987, Table 1.10.
- 5. Employment Outlook 1987, Table 1.8.

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6. Employment Outlook, 1989, Table 5.17.



TABLE 1
Civilian employment by country for selected years 1960-86 (numbers in thousands)

Country	1960	1973	1979	1986
Japan	43,370	51,900	54,040	57,740
Belgium <sup>2</sup> /		3,738	3,744	3,644
France	18,595	20,863	21,305	20,962
Germany	25,954	24,411	25,516	25,267
Italy	20,064	18,914	20,097	20,606
Netherlands	4,162	4,670	4,821	5,135
Norwaya .		1,654	1,872	2,086
Sweden	3,513	3,861	4,162	4,314
Yugoslaviah	2,903	4,213	5,506	6,566
United States	65,778	85,064	98,824	109,597

Source: U.S. Department of Labor, Bureau of Labor Statistics' Comparative Labor Force Statistics for Ten Countries, 1959-1987, September 1988.

Data are from Organization for Economic Cooperation and Development, Department of Economics and Statistics, Labor Force Statistics, 1966-1986, Paris, 1988.

by Data are from International Labour Office, Year Book of Labour Statistics, Geneva, 1966, 1978, 1983 and 1987; Socialized sector only.

TABLE 2 Percent distribution of civilian employment by economic sector by country for selected years, 1960-86

Economic				•
Sector and Country	1960	1973	1979	1966
Agriculture(1)	·			
Japan	29.5	13.1	10.8	8.1
Belgium <sup>2</sup> /	_	3.0		
France	23.2	3.9	3.2	2.8
Germany	14.0	11.2 7.3	2.0	7.3
Italy Netherlands	32.5 9.8	18.2	5.8 14.9	5.3
Norway Antos	9.8	18.2 5.8	14.9 5.3	10.7 <b>4.</b> 8
Sweden		11.4	8.6	7.2
Yugoslaviab/	15.5	7.1	5.8	4.7
<b>—</b>	12.1	5.8	5.0	5.1
United States	8.5	4.2	3.6	3.1
Industry(2)			•	
Japan	28.5	37.0	34.7	24.2
Belgium?/			<b>044</b> 7	34.2
France	27 6	39.5	34.0	28.1
Germany	37.5 45.9	38.7	35.4	30.3
Italy Netherlands	34.2	46.8	43.3	40.0
Netherlands	39.5	39.5 35.6	38.0 31.6	33.1 25.9
Norwaya/	-	32.8	29.3	۵.y
Sweden Yugoslavia	40.4	36.3	31.9	25.7 29.1
-	46.8	49.5	49.9	49.5
United States	33.4	32.0	30.2	26.6
Services (3)				
Japan	41.9	<i>(3.</i> 9	54.5	57.6
Belgium2/		EC 7		
Prance	39.3	56.7	62.9	69.2
Germany	40.1	50.0 46.0	55.7 50.0	62.3
Italy Netherlands		42.3	50.9	54.7
Noneya	33.4 50.7	42.3 58.6	<b>3</b> :1	56.2 89.3
Sweden		55.8	೯೩.2	67.0
Yugoslaviab	<b>#:</b>	56.6 44.6	62.3 45.2	66:1 48:3
United States	58.1	63.8	66.3	
•		<del>-</del>		70.4

Source: Same as Table 1. The electricity, gas and water industries are included in the service sector.

Agriculture, forestry, hunting, and fishing.
 Mining, construction, and manufacturing.
 Transportation, communication, public utilities, trade, finance, public administration, private household services, and miscellaneous services.

## CHART 1. Service-sector employment as a percent of total, 1960-86

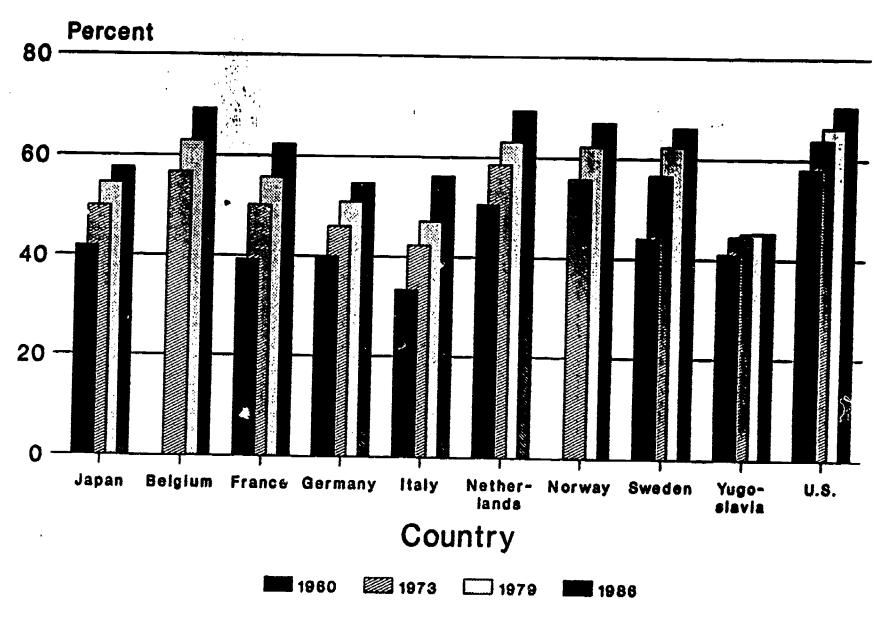
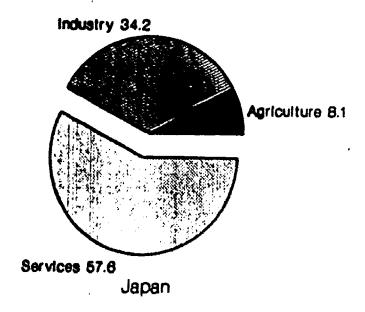
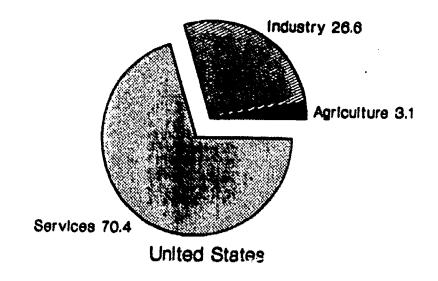
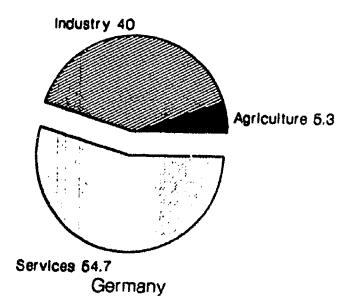


CHART 2. Percent distribution of employment by economic sector, 1986







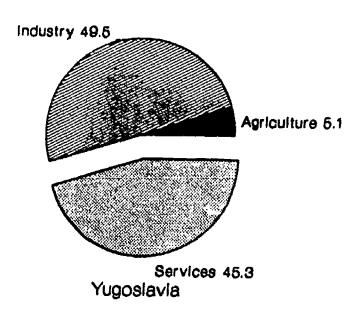




TABLE 3

The distribution of service-sector employment by major industry by country for selected years 1960-86 (Numbers in thousands)

Country and Year	Total Employment (Number)	Total Service- Sector Employment	Electricity Gas Water	Trade Restaurants Hotels	Transport Storage Communication	Pinance Insurance Real Estate Bus. Services	Community Social Personal Services	Other
Belgium <sup>a</sup> , b 1960 1973 1979 1986	3,384.7 3,774.5 3,749.2 3,697.9	46.8 55.6 64.3 69.5	0.9 0.9 0.9	c 14.7 18.5 18.7 19.3	7.1 7.0 7.3 7.0	5.6 6.6 8.2	24.1 <sup>d</sup> 23.6 30.8 34.1	
Prance <sup>®</sup> 1960 1973 1978	20,939 21,118 21,193	49.2 57.6 62.0	0.8 0.9 1.0	16.5 16.4 16.4	5.4 6.4 6.5	5.3 7.0 8.0	21.2 26.9 30.1	
Germany <sup>a</sup> 1960 1973 1979 1986	25,954 26,201 25,041 25,257	37.8 45.9 51.8 54.7	0.8 0.9 0.9 0.9	13.7 14.7 15.5 15.1	5.8 5.9 6.1 6.0	5.0 5.9 6.7	17.5 <sup>b</sup> 19.4 23.4 26.0	
Italya,b 1980 1973 1979 1986	20,136 18,310 20,266 21,006	31.3 38.6 48.5 56.9	0.7 <u>—</u>	12.6 33.0 <sup>d</sup> 18.4 21.0	4.0 5.6 5.5 5.3		14.0 <sup>C</sup> 22.2 27.0	
Japan <sup>a</sup> 1960 1973 1979 1906	44,610 52,590 54,790 58,530	39.7 49.9 54.6 57.6	0.6 0.6 0.5	c 19.0 20.6 22.4 22.9	5.59 6.4 6.4 6.0	3.0d 5.7 7.1	b f 15.2h 19.1e 19.3 20.7	0.2 0.2 0.4
Netherlands <sup>a</sup> 1960 1973b,c 1979c 1986d	4,546 4,821 51,153	61.6 63.2 69.3	0.9 0.9 0.9	17.6 17.1 16.8	6.2 6.1 6.5	7.7 8.8 11.1	29.2 30.3 34.0	
Norwey <sup>a</sup> 1960 1973 1979 1986°,●	1,654 1,872 2,086	55.8 62.3 66.9	1.0 0.9 1.0	16.3 16.9 17.4	9.9 9.2 8.6	4.0 5.8 6.8	24.5 29.3b 33.0°	0.1 0.2 0.1



TABLE 3 continued

Other

Country and Year		Total Employment (Number)	Total Service- Sector Employment	Electricity Gas Water	Trade Restaurants Hotels	Transport Storage Communication	Finance Insurance Real Estate Bus. Services	Community Social Personal Services
Swedena,	þ				<del></del>			
1973		3,879	57.0	0.7	14.4	6.9	5.5	<del></del>
1986E		1,180	62.4 66.5	0.8 0.9	13.8 13.9	6.9 7.1	<b>6:4</b>	29.5 34.5 36.9
Yugoelav	iaa,b	•			2017	, • <u>*</u>	, , , ,	30.7
1960		2,903	41.1	2.7	8.5	6.8		23.1°
1973 1979		4,213 5,506	44.6	1.8	13.5	8.2	2.2	18.9
1986		6,566	45.2 45.3	1.9 2.1	13.7 13.7	7.7 7.7	2.9 3.1	19.0 18.7
United S	tatos <sup>a</sup>							200.
1373		85,064	63.8	1.4b				
1979		96,824	66.2	1.4	20.0° 20.3	5.1 5.2	7.3	30.0d
1986		109,597	70.4	1.3	20.8	5.7	8.2 10.7	31.1 31.9
Notes;	Belgium:	of includes r	ch year. coair.		state and bus	iness services.		
	Prance:	a includes p	rofessional or 1985.	amy.				
	Getterly:	a 15 years or b Includes f	f age and ov inance, in⇔u	er. rance, real e	state and busi	ness services.	•	
	Italy:	- TINIMOGE CI	rofessional Inance, insu Rade, servic	army. rance, real er es and finance	state and busi e, insurance a i industry in	ness services. nd real estate. 1977.		
	Japan:	a 15 years of b Includes Ar c Excludes ha d Excludes ha e Includes bu f Includes ha g Includes el h Includes fi	med Forces. tels. Biness servi Siness servi tels. ectricity.	ices. ices.	tate and busi	nesa servicea.		

#### TABLE 3 continued

Hetherlands: A January of each year.

b Data are for 1975. C 14 years of age and over. d 15 years of age and over.

Norway: 

Persons aged 16-74 years.

Includes professional army.

Includes Armed Forces.

Includes urpaid family workers.

New estimation method begun in 1980.

Sweden: A Persons aged 16-74 years.
b Includes professional army.
c 16 years of age and over.

Yugoslavia: A Socialized sector only.

b March and September average of each year.

c Includes banks and social insurance.

United States: a 16 years of age and over.
b Inicides sanitary services.
c Excludes hotels.
d Includes hotels.

Source: International Labor Office (ILO), Year Book of Labor Statistics, various years, 1960-1987.

Note: Industry classifications are based on the International Standard Industry Classification (ISIC) system.

### CHART 3. Employment share of service sector by major industry, 1986 (ISIC based)

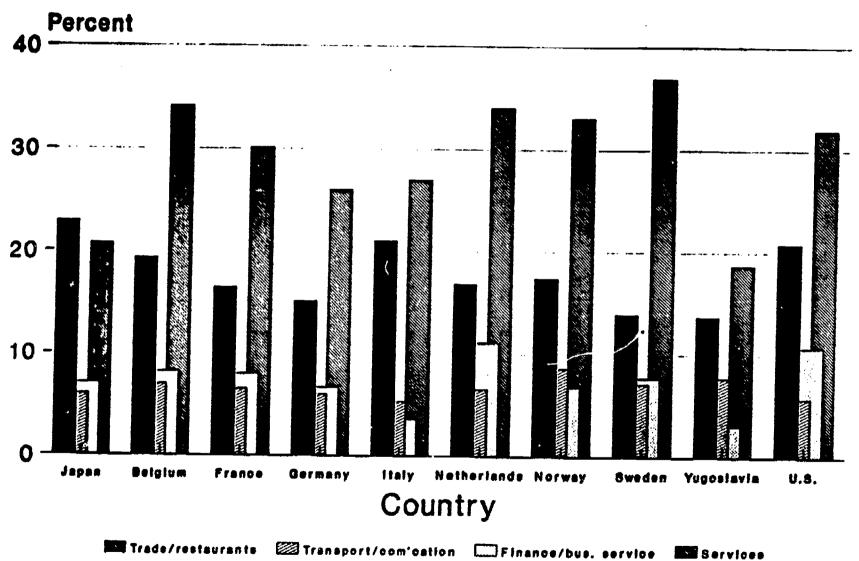


TABLE 4a
Employment by detailed service-sector industry by country, 1979 and 1986

	(Number in Thousands)									
NACE Code	Industry	1979 <u>2</u> /	pan 1986	1979	elgium 1986	1979	rance 1986	1979 Ge	1986	_
6 61 62 63 64/65	Trade, hotels & repair Wholesale Scrap & waste material Agents Retail Hotels	14,727 3,936 92 25 6,848 3,350	16,938 4,539 92 23 7,656 4,140	424 167 4 3 160	424 159 5 3	2,729 765 21 83 1,355	2,756 812 21 51	3,603 989 26 154	3,535 921 24 168	
67 67	Repair of consumer goods	3,350 475	4,140 489 <u>C</u> /	, 160 , 50 , 40	160 63 34	1,355 381 123	1,327 426 119	1,752 394 288	1,693 439 290	
7 71 72 73 74 75 76 77	Transport & Communication Railways Other land transport Inland water Sea Air Support services Travel agents, warehousing Communication	3,257 514 1,530 13 103 38 349 86 624	3,383 358 1,819 6 82 39 399 94£/ 586	255 61 53 2 4 11 28 18 77	244 55 55 2 6 9 24 20 73	1,270 278 288 4 29 47 38 129 457	1,301 254 304 3 24 55 42 133 . 483	1,437 353 249 15 48 46 12 243 472	1,437 290 266 12 39 53 13 258 506	
92 93	Pinance and bus. services Banking and finance Insurance Bus. services & real estate Renting & lessing	3,325 993 633 1,611 88	4,377 1,068 721 2,420 1691/	206 82 28 94 2	246 90 30 122 3	1,308 417 129 685 78	1,575 443 153 859 120	1,443 537 229 605 72	1,691 618 234 762 76	
RA 18 12 13 14 15 16 7	Services Demostic International Org and AP Public Administration Sanitary! Bducation RAD Health Social services! Recreational! Recreational	8,293 1,714 393 1,782 138 1,536 1,039 605 1,084	383 1,746 599 2,011 193 2,088 1,620 805 1,321	1,077 189 0 323 30 269 8 119 27 29 24	1,166 159 0 334 35 333 8 134 110 33 21	5,141 364 23 1,480 203 1,107 58 881 663 215 148	5,987 321 37 1,650 264 1,351 68 1,056 840 257	5,485 - 66 108 2,236 165 958 49 981 531 145 242	6,222 50 115 2,372 236 1,076 55 1,200 695 174 250	
otal s	Service Sector VII Sectors	29,601		1,962 3,172	2,078 3,043	10,447 17,909	11,826 17,896	11,916 22,733	12,885 22,816	



TABLE 4a continued

Employment by Detailed Service-Sector Industry by Selected OECD Countries, 1979 and 1986

(Number in Thousands)

NACE Code	Industry		herlands		weden		States		oslavia
		1979	1986	1979	1986	1979	1986	1980	1987
6	Trade, hotels & repair	691	764	616	627	22,481	25,909	892	1,207
61 62	Molecule	277	270	188		3,741	4,281	172	189
63	Scrap & waste material Agents	4 5	6 8			121	135	******	
64/65	Retail .	278		321	305	12 005	12 695	2004	
56 57	Hotels	60	347 83	321 67	86	12,005 5,370	13,085	374 193	431 233
<b>3</b> /	Repair of consumer goods	66	51	40	33	1,2449	1,573	153	173
7	Transport & Communication	282	320	290	302	5,860	6,195	399	451
71	Railways	27	28	_	-	610	381	109	118
7 <u>2</u> 73	Other land transport Inland water	98	109		-	2,104 1950	, 2,224 199	179	202 64
74	Sea	14	6 12	_		1950	199	.6	64
75	Air	15	12 18 22 29	195	197	507	, 578	17	19 12 26
77	Support services Travel agents, warehousing	24	22	_	=	2026/	704	9 24	26
	Commication	23 75	29 96	~		1521/	112		
_		/3	20	95	105	2,090	2,407	55	68
	Pinance and bus. services	394	505	267	327	9,719	13,813	204	256
2	Banking and finance Insurance	101 37	108	53	62	2,425	3,263	68	88
3	Bus, services & real estate	252	45 347	39 175	48 217	1,871	2,212 8,338	15	19
4/85	Renting & leasing	4	6			5,423	8,338	5,4239	149 8,338
	Services	1,175	1,575	1,405	1,541	26,336	29,990	1,009	1,192
	Domestic	0	0	5	1	1,327	1,241	4	
B	International Org and AP Rublic Administration	33 <sup>1</sup>	29 340	212	2,044	4641/	871 5,104		
2 8	sanitary.	47	114	32	32	603 4047	5,104 847	256	289
3 1 5 1 5 8	<b>Mucation</b>	266	341 23	309	319	7,821 3808		296	317
, , 5 1	icalth	13	23 245	300			8,077 348	16	23
į	Social services!	270 173	345 288	399 338	447 414	7,031 2,007	8,129 2,972	247 73	315 106
	Pecreationall	45	66	76	84	1,265	1,564	106	126
	Personal	29	28	40	39	1,432	1,708	14	19
	Service Sectors/	2,542	3,164	2,578	2,797	64,396	75,907		
tal I	11 Sectors	4,124	4,542	•	4,269	96,945	109,597	2,504 5,798	2,928 6,866

#### TABLE 4a continued

1978, 1979 data were not available
Includes eating and drinking places
Includes repair of both consumer & producer goods
Includes inland and sea transport
Includes travel agents and brokers
Travel agents excluded
Not available separately; included in business services Includes services to buildings Religions, social, nonprofit and membership organizations

/ Include libraries, subsume, soos, etc.

/ Include miscellaneous professional services

/ Includes international organizations and national security

Rental only

Included in wholesale

Included in social

Excludes foreign trade and public utilities.

Sources: Belgium, France, Germany, and the Netherlands: Special OECD datafile based on data published in Eurostat's Employment and Unesployment, 1987.

Japan: Establishment Census of Japan, 1978 and 1986, Statistics Bureau, Management and Coordination Agency.

Sweden: arbetskrafts undersokningen, arsmedeltal 1979, 1986.
U.S.: Department of Labor, Bureau of Labor Statistics, Employment and Earnings, January 1980 and 1987.
Yugoslavia: Employment in the service sector in Yugoslavia, Marija M. Ratkovic, Draft Report, January 1989.

Note: Industry classifications are based on the Eurostat NACE system.



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Table 4b

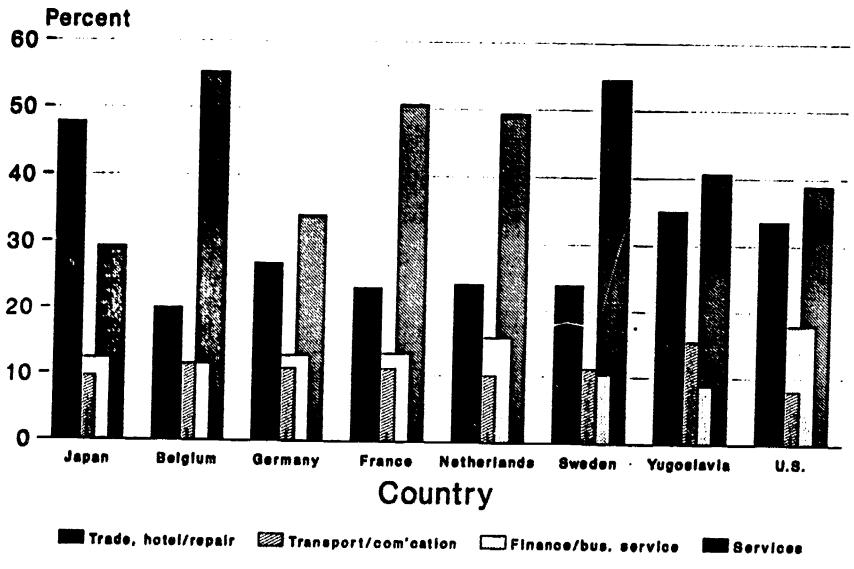
The distribution of employment by major service-sertor industry and country in 1986, and the share of the change between 1979 and 1986

Industry	Japa	ın	Belg	ium	Germa	iny	Cou	intry :e	Nether-	Swed	en	Yugo-	u.s.
	(1)	(2)	(1)	(2)	(1)	(2)	(1)	(2)	landə (1) (2)	(1)	(2)	slavia _(1) (2)	(1) (2)
Services, total	100	100	100	100	100	100	100	100	100 100	100	100	100 100	
Trade, hotel & repair	47.8	40.3	20.1	-0.1	26.9	7.3	23.3	2.2	23.9 12.	2 23.	9 5.0	35.1 31.	8 33.6 29.6
Transport & communication	9.6	2.3	11.5	-10.2	10.9	0.0	11.0	2.6	10.0 6.	3 11.:	2 5,5	15.4 12.	2 8.0 2.9
Pinance, business services & real estate	12.4	10.2	11 6	34.1	12 6	26 6	12.2	22. 2					
Services		38.1				79.1		70.7	15.8 18. 49.3 65.		62.1		

<sup>(1) =</sup> Employment share in 1986.

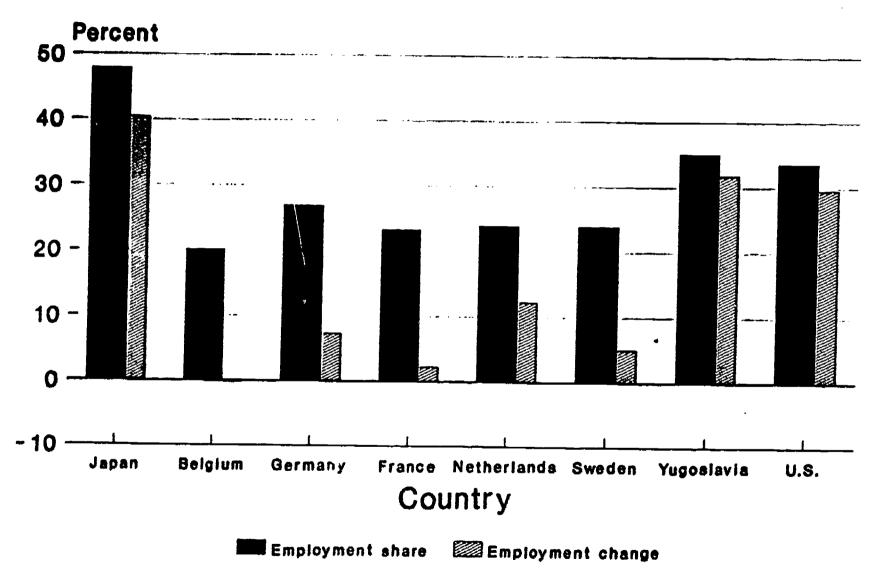
<sup>(2) -</sup> Share of change from 1979 to 1986.

## CHART 4. Employment share of service sector by major industry, 1986 (NACE based)





## CHART 5. Employment share in 1986, and share of change 1979 to 1986, trade, hotel & repair industry



### CHART 6. Percent distribution of 1979-1986 employment change, trade, hotel & repair industry

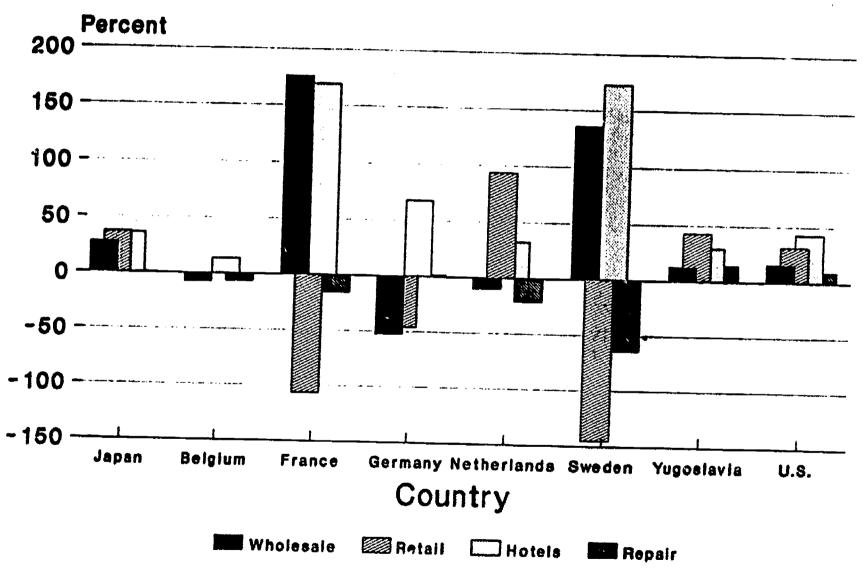
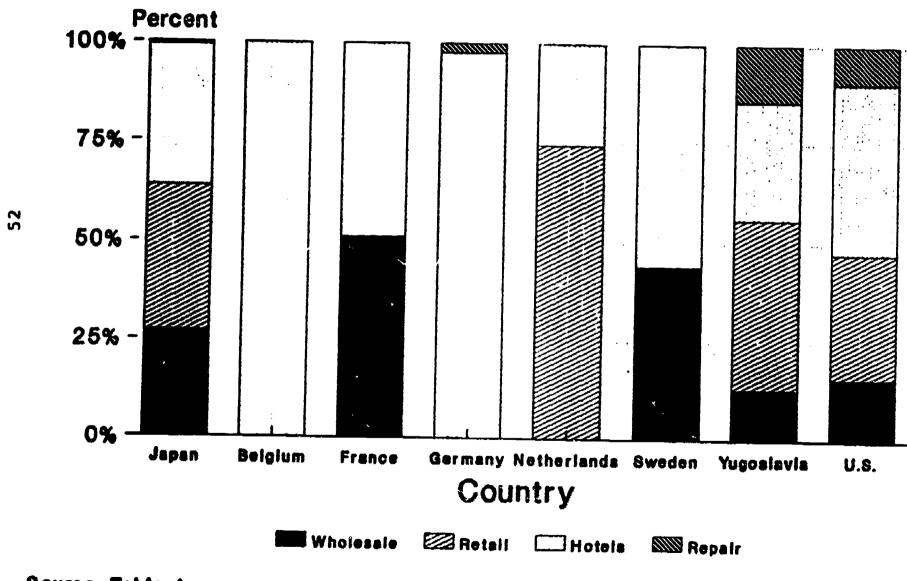
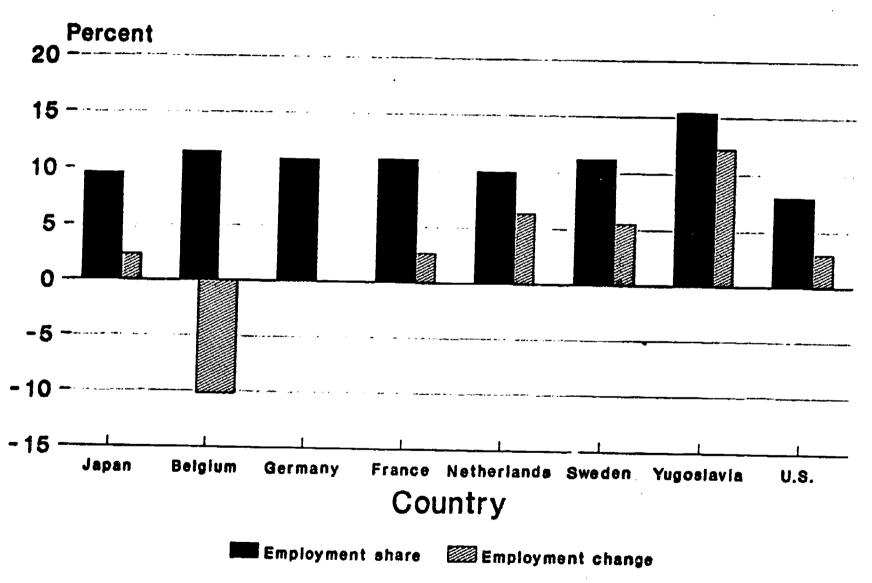


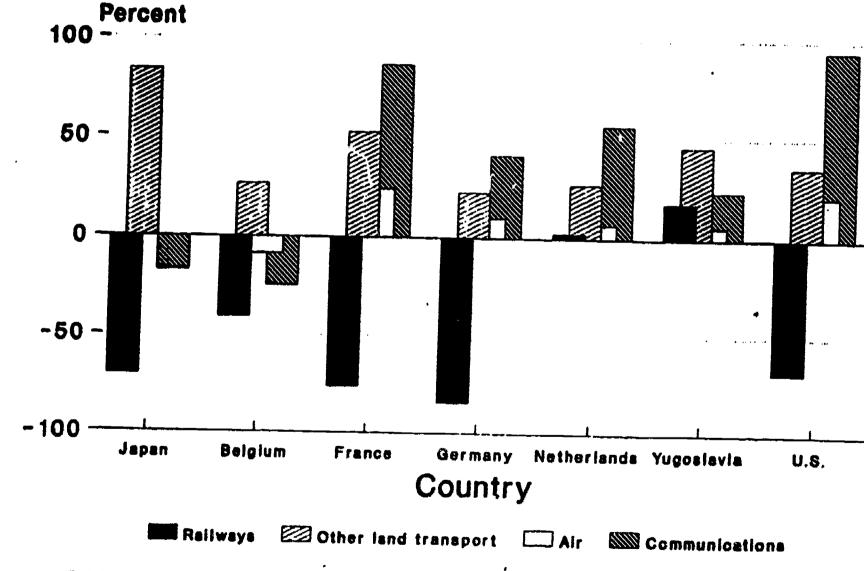
CHART 7. Percent distribution of 1979-1986 employment increase, trade, hotel & repair industry



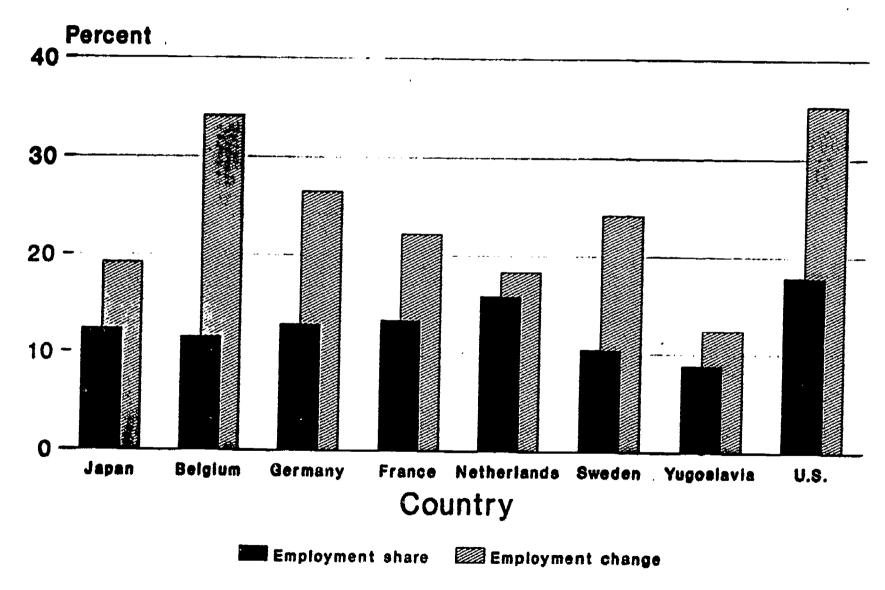
# CHART 8. Employment share in 1986, and share of change 1979 to 1986, transport & communication industry



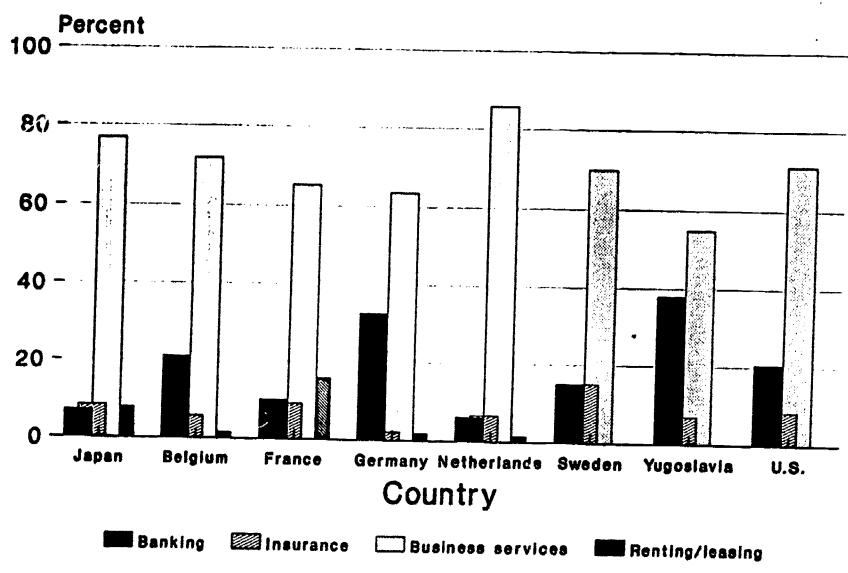
### CHART 9. Percent distribution of 1979-1986 employment change, transport & communications industry



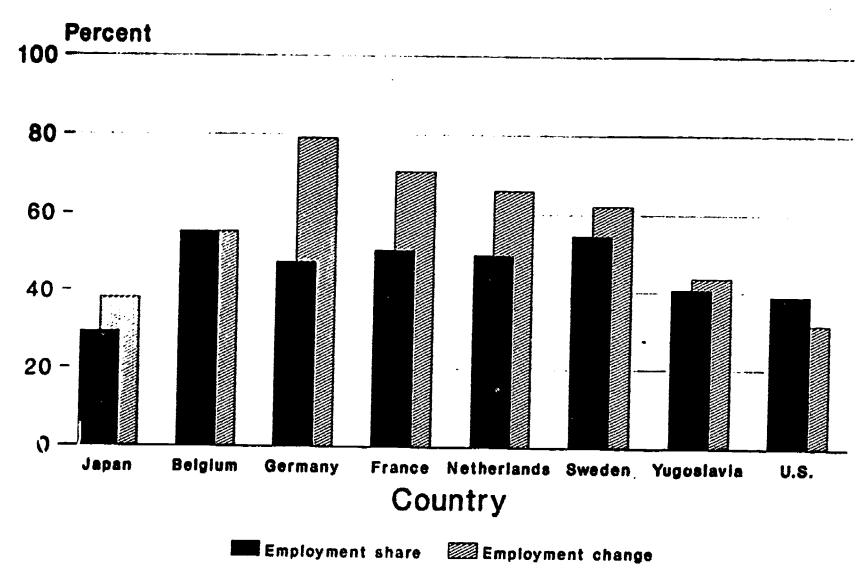
## CHART 10. Employment share in 1986, and employment change 1979 to 1986, finance, business services & real estate



### CHART 11. Percent distribution of 1979-1986 employment change, finance, busines services & real estate industry



## CHART 12 Employment share in 1986, and employment change 1979 to 1986, services industry







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### CHART 13. Percent distribution of 1979-1986 employment change, services industry

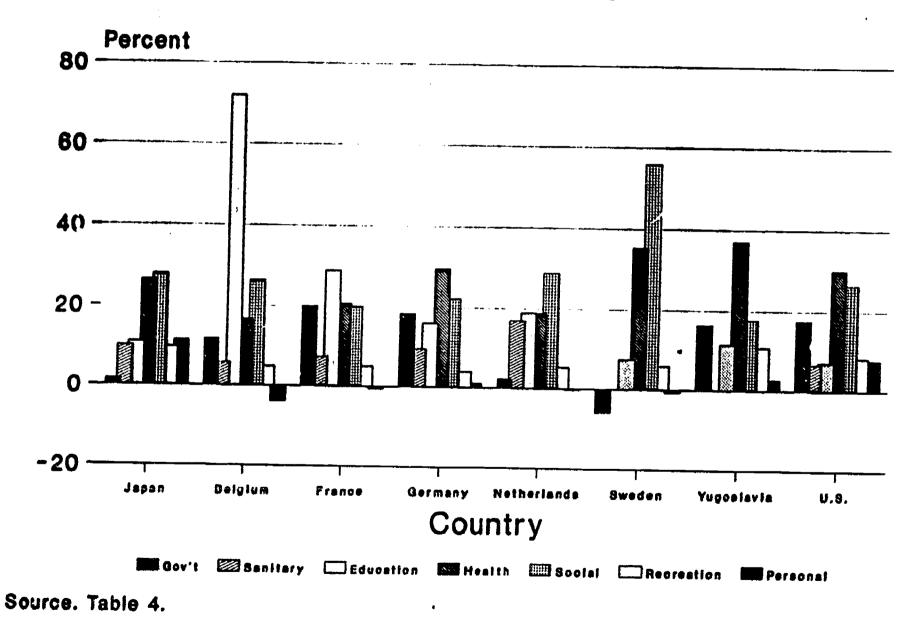


Table 5
The distribution of employment by economic sector, by age and gender, by country, 1986

Employment	Total Number	Total	Youth 24 or	Prime-age 25-54 yrs	Older 55 or
Japan			under		Over
Total	58,530,000	100	12.2	69.6	18.3
Agricultus	-,	100	2.2	44.0	53.7
Industry	20,180,000	100	11.4	74.5	14.1
Services	33,410,000	100	14.2	70.2	15.6
Men	35,260,000	100	10.2	71.1	18.7
Agricultur	e 2,590,000	100	2.7	41.6	E
Industry	13,660,000	100	10.5	74.6	55.6
Services	19,020,000	100	11.1	<del>-</del>	14.9
	,,	100	*T • T	72.5	16.5
Women	23,270,000	100	15.2	67.2	17.6
Agricultur	e 2,360,000	100	1.3	46.8	E1 0
Industry	6,520,000	100	13.4	74.2	51.9
Services	14,400,000	100	18.3	67.3	12.5 14.4
Belgium					•
Total	3,521,588	100	12.7	63.2	24.1
Agricultur	e 112,448	100	3.7	E 0	
Industry	1,126,637	100	15.4	5.9	90.5
Services	2,282,503	100		70.9	13.8
	2,202,303	100	11.8	62.3	25.9
Men	2,272,075	100	10.8	63.9	25.3
Agricultur	e 79,277	100	5.0	6.5	00 =
Industry	912,217	100	13.7		88.5
Services	1,280,581	100	9.1	71.5	14.9
	-/200/301	100	3.1	62.0	28.9
Women	1,249,513	100	16.2	62.1	21.8
Agricultur	33,171	100	0.7	4.3	95.1
Industry	214,420	100	22.5	68.4	
Services	1,001,922	100	15.3	-	9.0
	<b>,</b>	~~~		62.6	22.1

Table 5 continued

Employment	Total Number	Total	24 or	Prime-age 25-54 yrs	Older 55 or
Germany			under		Over
Total	26,487,500	100	19.1	60.8	20.1
Agriculture	1,314,750	100	8.5	11 6	
Industry	10,676,000	100		11.6	79.9
Services	14,496,750	100	19.8 19.6	65.9 61.5	14.3
Men				01.5	18.9
*1611	16,156,000	100	16.4	62.3	21.3
Agriculture	701,500	100	11.0	15.0	-
Industry	8,086,000	100	18.7	15.0	73.9
Services	7,368,500	100	•	66.3	15.1
	,,,,,,,,,	100	14.4	62.5	23.1
Women	10,331,500	100	23.4	58.4	18.3
Agriculture	613,250	100	5.7		
Industry	2,590,000	100		7.7	86.6
Services	7,128,250	100	23.3	64.7	12.0
France	7,420,230	100	25.0	60.4	14.7
rtance					
. Total	21,415,058	100	13.0	64.8	22.2
Agriculture	1,627.004	100	3.5	10.1	05.4
Industry	6,712,890	100	13.5		86.4
Services	13,075,164	100	13.9	72.3	14.1
••	20,0,0,204	100	13.7	67.7	18.4
Men	12,379,260	100	11.7	64.7	23.6
Agriculture	1,048,503	100	4.1	10.4	
Industry	5,030,577	100	12.9	12.4	83.5
Services	6,300,180	100		72.2	14.9
	0,000,180	100	12.1	67.3	20.6
Women	9,035,798	100	14.7	64.9	20.4
Agriculture	578,501	100	2.4	e •	
Industry	1,682,313	100	15.4	6.1	91.5
Services	6,774,984	100	_	72.8	11.8
	-,,,	100	15.6	67.9	16.4



Table 5 continued

Employment	Total Number	Total	Youth 24 or	Prime-age 25-54 yrs	Older 55 or
Sweden			under		Over
Total	4,269,000	100	15.3	70.7	14.0
Agriculture	179,000	100	11 7		
Industry	1,287,000	100	11.7	63.1	26.3
Services	2,802,000	100	17.2	58.8	14.1
	-//	100	14.7	72.0	13.3
Men	2,238,000	100	14.9	70.7	14.4
Agriculture	126,000	100		_	
Industry	990,000	— — <del>-</del>	12.7	61.9	25.4
Services	1,121,000		16.8	69.5	13.8
	4,121,000	100	13.5	72.6	13.7
Women	2,031,000	100	15.8	70.7	13.5
Agriculture	53,000	100			
Industry	297,000	100	9.4	66.0	24.5
Services	1,681,000		18.9	66.3	14.8
	-,001,000	100	15.5	71.6	12.9
U.S. a/					
Total	110,331,000	100	19.0	68.0	13.0
Agriculture	3,415,000	100	21.3	56.5	00 0
Industry	30,442,000	100	14.6	73.1	22.2
Services	76,474,000	100	20.6		12.3
<b>34</b> m m			20.0	66.5	12.9
Men	61,266,000	100	17.8	68.4	13.8
Agriculture	2,718,000	100	22.6	54.5	
Industry	22,668,000	100	14.7	54.2	23.1
Services	35,879,000	100	•	73.0	12.4
	,-:,-	100	19.5	66.6	13.9
Women	49,066,000	100	20.4	67,5	12.1
Agriculture	697,600	100	16.5		
Industry	7,774,000	100	16.2	65.4	18.4
Services	40,595,000	100	14.6	73.4	12.1
	,223,000	100	21.6	66.5	12.0

a/ 15 years of age and over.

Sources: Same as table 4a.



Table 6

The distribution of employment by economic sector, by non-standard forms of work, by country, 1986

Employment	Total	Total				
	Number		Total	Part Time	Self Emp.	Temp.
Japan			· · · · · · · · · · · · · · · · · · ·		<del></del>	
Total	58,530,000	100		18.1	25.0	5.5
'Agriculture	4,950,000			35.6	91.1	1.2
Industry	20,180,000	100		13.4	16.5	5.3
Services	33,410,000	100		17.1	20.3	6.3
Men	35,260,000	100		7.7	20.5	2.4
Agriculture	2,590,000	100		24.8	87.6	0.8
Industry	13,660,000	100		5.4	13.0	2.3
Services	19,020,000	100		7.0	16.7	2.6
Women	23,270,000	100		30.2	31.8	10.2
Agriculture	2,360,000	100		47.0	94.5	1.7
Industry	6,520,000	100		29.9	23.9	11.3
Services	14,400,000	100		27.7	25.0	11.0
Belgium						
Total	3,521,588	100	31.5	6.6	19.1	5.8
Agriculture			91.8	1.1	89.7	1.0
Industry	1,126,637	100	14.5	2.3	9.1	3.1
Services	2,282,503	100	36.9	9.1	20.5	7.3
Men	2,272,075	100	23.8	1.0	19.1	3.7
Agriculture	79,277	100	89.5	0.5	87.6	1.4
Industry	912,217	100	12.8	0.6	9.7	2.5
Services	1,280,581	100	27.6	1.4	21.6	4.6
Women	1,249,513	100	45.5	16.8	19.1	9.6
Agriculture	33,171	100	97.3	2.6	94.7	0.0
Industry	214,420		21.6	9.2	6.8	5.6
Services	1,001,922	2 100	48.9	19.0	19.2	10.7



Table 6 continued

Employment	Total	Total		Non-st	andard	
22,20,20	Number		Total		Self Emp.	Temp.
Germany					,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
Total	26,487,500	160	32.7	11.1	11.9	9.7
Agriculture			85.6	3.3	77.4	4.9
Industry	10,676,000		19.8	6.4	5.4	8.0
Services	14,496,750	100	37.4	15.5	10.8	11.4
Men	16,156,000	100	23.4	2.1	12.3	9.0
Agriculture	701,500	100	79.1	1.7	71.0	6.4
Industry	8,086,000		15.1	1.5	5.8	7.8
Services	7,368,500	100	27.2	2.8	13.9	10.5
Women	10,331,500	100	47.2	25.0	11.3	10.9
Agricultur	e 613,250	100	93.1	5.1	84.8	3.2
Industry	2,590,000	100	34.5	21.6	4.2	8.7
Services	7,128,250	100	47.9	28.0	7.6	12.3
France						
Total	21,415,058	100	30.4	8.6	16.5	5.3
Agricultur	e 1,627.004	100	88.0	1.9	84.8	1.3
Industry	6,712,890	100	17.3	3.6	9.1	4.6
Services	13,075,164	100	30.1	12.1	11.8	6.2
Men	12,379,260	100	25.2	2.2	18.2	4.8
Agricultur	e 1,048,503	3 100	84.3	1.4	81.8	1.1
Industry	5,030,577		15.4	1.2	9.7	4.5
Services	6,300,180	100	23.2	3.1	14.3	5.8
Women	9,035,798	3 100	37.7	17.5	14.3	5.9
Agricultur	e 578,501	100	94.6	2.7	90.3	1.6
Industry	1,682,313	3 100	22.9	10.8	7.3	4.8
Services	6,774,98	4 100	36.5	20.4	9.5	6.6



Table 6 continued

Employment	Total	Total		Non-standard			
	Number		Total	Part Self		Temp.	
Sweden				Time	Emp.	.eap.	
owerett		-					
Total	4,269,000	100		23.5	6.5		
Agriculture	179,000	100					
Industry	1,287,000			16.8	57.4		
Services	2,802,000		~	11.4	3.5		
	2,602,000	100		29.5	4.6	~-	
Men	2,238,000	100		6.0	8.3		
Agriculture	126,000	100					
Industry	990,000		-	5.6	53.2		
Services	1,121,000			4.2	3.8		
	1,121,000	100		7.6	7.2	-	
Women	2,031,000	100		40 -			
Agriculture	53,000			42.8	4.5		
Industry	297,000		-	43.4	69.8		
Services	1,681,000			35.4	2.4		
	1,001,000	100		44.1	2.9		
U.S. a/							
Total	110,331,000	100		19.4	11.5	=-	
Agriculture	3,415,000	100		23.1	E0 -		
Industry	30,442,000			_	52.6		
Services	76,474,000		-	8.2	8.3		
	, , . , . , . , . , . , . , . ,	100		23.7	11.0	M1 eas	
Men	61,266,000	100		12.3	14.6		
Agriculture	2,718,000	100		10 5			
Industry	22,668,000	100		19.5	53.0		
Services	35,879,000	100		6.7	9.7		
	55/5/5/000	100		15.3	14.8		
Women	49,066,000	100	~-	28.3	7.6		
Agriculture	697,000	100		27 4	00 -		
Industry	7,774,000	100		37.4	28.3		
Services	40,595,000	<del>-</del>	-	12.5	3.9		
	+0,393,000	100		31.1	7.6		

#### Table 6 continued

a/ 15 years of age and over.

Notes: Part-time workers: In Belgium, Germany and France, those who declare themselves part time at the time of the survey. In Japan, those who actually worked less than 35 hours during the survey week. In Sweden and the U.S., those who usually worked less than 35 hours during the survey week.

Self-employed: In all countries, those working for themselves in own farm, professional practice, or business, both incorporated and unincorporated, and those working without pay in a family farm or business (unpaid family workers).

Temporary workers: In all countries, those employed for a specific period of a month or more but not more than a year, plus those employed on a daily basis or for a specific period for less than a month.

Sources: Same as table 4a.

Table 7
The distributon of employment by detailed industry, by worker characteristics, by country, 1986

NACE	Industry	Total Exployed	Total	lon-star Fart Time	Self	Temp.	Youth	Women
Japan				-/				
01-98	Total	53,530,000		a/ 16.6	25.0	5.5	12.2	39.8
	Agriculture	4,950,000		35.6	91.1	1.2	2.2	47.7
11-50	Industry	20,180,000		13.4	16.5	5.3	11.4	32.3
	Services	33,410,000		17.1	20.3	6.3	14.2	43.1
6	Trade/hotel/repair	13,390,000		16.7	29.9	7.5	14.6	47.7
61	Wholesale	401,000	-	-		3.2	14.5	30.9
62	Scrap/waste material		-					-
63	Agents				-			****
64/65	Retail	696,000				8.5	14.2	53.0
66	Hotels b/	243,000			-	8.5	28.2	60.1
67	Repair/consumer/goods					-		e-19-122h
7	Transport/com'ication	3,530,000	_	7.5	5.7	3.4	10.8	13.3
71	Railways						****	• -
72	Other land transport			-				•—
73	Inland water							
74	Sea		-	-	-	-		
75 76	A: :				-	-	~	
76 22	Support services		-					
77 70	Storage/travel agents		****					
79	Communication		_				galf-dalls.	
8	Finance/business ser-		•	10.		2.5		44.4
01	vices & real estate c	7 2,250,000	, –	13.1	8.0	3.6	16.0	46.2
81	Banking & finance	-				-		
82	Insurance				-		-	
83	Bus. services/real es	- J					-	
84/83	Renting & leasing			-	-	****		
9	Services d/	12,247,000	) —	19.3	19.6	6.6	14.5	50.5
9A	Domestic					-	-	
9B	Diplomatic				_			
91	Public administration		_		-	~~	-	-
92	Sanitary		****			-	_	
93	Education	-		_	-	****	-	-
94	R&D							*****
95	Health		_	-	~~	-		-
96	Social services	-			~~			
97 99	Recreational			-			-	
98	Personal		_				-	



Table 7 continued

NACE	Industry	Total	Non-standard				Youth	Women
		<b>Employed</b>	Total	Part Time		Temp.		•
			<del></del>	4.48/5	Prop.	<del></del>	<del></del>	<del></del>
Belgiu	•							
01-98	Total	3,521,588	31.5	6.6	19.1	5.8	12.7	35.5
01-03	Agriculture	112,448	91.8	1.1	89.7	1.0	3.7	29.5
	Industry	1,126,637		2.3	9.1	3.1	15.4	19.0
61-98	Services	2,282,503	36.9	9.1	20.5	7.3	11.8	43.9
6	Trade/hotel/repair	659,490	59.5	9.1	47.3	3.1	13.3	44.0
61	Wholesale	131,407		7.3	24.2	2.1	13.2	30.5
62	Scrap/waste material	4,736		6.3	38.6	5.5	12.4	11.8
63	Agents	11,906		2.4	34.0	0.9	11.8	35.7
64/65		356,037		10.8	54.1		12.6	
66	Hotels	105,707		9.5	60.6		13.5	
67	Repair/consumer/goods	49,697		3.1	35.3	6.1	18.4	10.3
7	Transport/com'ication	255,860	10.6	1.8	6.1	2.7	8.3	12.9
71	Railways	57,650	3.4	0.2	0.0	3.2	9.4	3.8
72	Other land transport	67,458	18.8	1.8	14.9	2.1	8.2	7.9
73	Inland water	3,272		0.0	91.9	0.0	0.0	38.3
74	Sea	5,289	6.2	0.0	6.2	0.0	14.2	3.4
75	Air	12,129		1.4	1.0	1.9	14.2	
76	Support services	22,993	6.9	1.3	3.8	1.8	10.8	15.2
77	Storage/travel agents	12,447	18.7	5.9	10.0	2.8	13.8	44.6
79	Communication	74,622	6.4	2.9	0.0	3.5	4.8	17.1
8	Finance/business ser-							
	vices & real estate	245,869	32.6	8.2	20.1	4.3	9.9	38.7
81	Banking & finance	90,426	14.2	8.9	2.4	2.9	9.7	37.3
82	Insurance	39,898	22.3					
83	Bus. services/real es	t 109,585	50.4	7.5	37.1	5.8		
84/85	Renting & leasing		53.8				12.6	44.9
9	Services	1,121,284	30.6	10.9	8.2	11.5	12.2	52.1
9A	Domestic	7,818	53.7	29.1	3.4	21.2		
9B	Diplomatic	13,023				2.4		
91	Public administration							
92	Sanitary	23,188				8.8	10.8	
93	Education	293,464				13.6	-	- <del>-</del> -
94	R & D		23.6					
95	Health	173,934						
96	Social services	154,771						
97	Recreational	43,920						
98	Personal		71.9					



Table 7 continued

NACE	Industry	Total	N	bn-sta	ndard		Youth	Waten	
	•	Employed	Total	-	Self	Temp.			
-				Time	Esp.		-		
German	7								
01-98	Total	26,487,500	32.7	11.1	11.9	9.7	19.1	39.0	
01-03	Agriculture	1,314,750	85.6	3.3	77.4	4.9	8.5	46.6	
	Industry	10,676,000	19.8	6.4	5.4		19.8	24.3	
61-98	Services	14,496,750	37.4	15.5	10.8	11.4	19.6	49.2	
6	Trade/hotel/repair	4,464,250	45.5	15.9	18.0	11.6	24.5	52.3	
61	Wholesale	800,750		11.1	8.6		18.2	35.6	
62	Scrap/waste material	13,500		1.8	31.5		11.1	22.2	
63	Agents	119,250		11.3			9.4	36.7	
64/65	Retail	2,519,000		20.5			25.8		
66	Hotels	693,500		11.2	30.7		23.0	_	
67	Repair/consumer/goods	•		4.1	12.9		39.9		
7	Transport/com'ication	1,548,250	20.8	14.7	6.1	5.0	13.8	22.8	
71	Railways	283,000		3.4	0.4	4.0	10.0	5.9	
72	Other land transport	264,500		8.6	19.6		8.1	15.5	
73	Inland water	13,500		1.8	31.5		14.8		
74	Sea	29,250		1.6	2.6		6.8		
75	Air	=	15.9	9.2	1.8		8.5		
76	Support services	68,250	17.2	5.5	4.0	7.7	11.7	17.9	
77	Storage/travel agents	315,750	25.7	8.4	10.6	6.7	16.3	24.5	
7 <del>9</del>	Communication	533,000		15.6	0.0	5.0	18.1	34.8	
8	Finance/business ser-								
•	vices & real estate	1,996,000	36.7	12.4	16.2	8.1	17.6	46.6	
81	Banking & finance	639,000		11.8	1.1	8.7	23.2	53.8	
82	Insurance	278,500			12.2	6.0	12.6		
83	Bus. services/real es	•						· · · · ·	
	Renting & leasing		35.4				11.1		
9	Services	6,488,250	25.0	16 0	<b>5</b> 2	12.7	10.0	84 1	
	Domestic	•				13.7			
9A			65.5				24.6		
oB O3	Diplomatic	•	8.8		_	5.6			
91	Public administration	•				13.6	18.0	_	
92	Sanitary	215,000					14.8		
93 94	Education	1,052,750					7.3		
94 05	R & D	70,000		8.9		21.4	9.6		
95 95	Health	1,375,000					26.0		
96 97	Social services	691,250				12.3	16.5		
97 99	Recreational	276,500					9.0	_	
98	Personal	377,000	, 5/.5	16.4	22.9	18.2	34.2	78.0	



Table 7 continued

NICE	Industry	Total	Non-standard					
	•	<b>Exployed</b>	Total				Youth	Women
-			iocar	Part Time		Temp.		•
France								
	•							
01-98	Total	21,415,058	30.4	0.6	16.6			
01-03	Agriculture	1,627,004	88.0	8.6			13.0	42.2
11-50	Industry	6,712,890		1.9 3.6			3.5	35.6
61-98	Services	13,075,164		12.1		4.6	13.5	25.1
		,-,5,204	30.1	14.1	11.8	6.2	13.9	51.8
6	Trade/hotel/remir	3,574,762	41.3	9.8	25.0			
61	Wholesale	805,914	17.3	4.9	-	5.6	17.7	45.7
62	Scrap/waste mir rial	32,103	33.0	2.4	8.1	4.3	14.3	31.6
63	Agents	53,264	_		26.6	4.0	21.0	12.7
64/65	Retail	1,864,938		6.7 11.6		1.7	14.7	35.1
66	Hotels	654,727	58.0		28.5	5.1	17.9	53.2
67	Repair/consumer/goods	162,816	53.3	12.6	36.9		20.4	50.7
	_ , , , , , , , , , , , , , , , , , , ,	-02/020	23.3	4.2	41.4	7.7	20.1	19.0
7	Transport/com'ication	1,320,243	13.9	7.0	4 -			
71	Railways	206,831	5.2		4.6	2.3	9.6	26.8
72	Other land transport	371,753	23.0	3.9	0.0	1.3	8.4	12.1
73	Inland water	3,023	19.6	4.1	15.9	3.0	9.0	13.8
74	Sea	19,485	3.0	0.0	19.6	0.0	0.0	19.9
75	Air	45,128	4.8		0.0	1.4	13.0	17.3
76	Support services	36,197	12.7	4.1	0.0	0.7	8.7	30.9
<b>77</b>	Storage/travel agents	133,974	9.1		0.0	2.2	11.1	24.1
79	Communication	503,852	13.4	4.1	1.0	4.0	16.3	31.2
		2027632	13.4	11.3	0.1	2.0	8.8	41.6
8	Finance/business ser-							
	vices & real estate	1,710,055	24.7	0.2	10.0			
81	Banking & finance	449,895	10.7	9.3	10.3	5.1	12.4	49.0
82	Insurance		14.4		0.1	3.2	10.5	49.6
83	Bus. services/real est	967,831	33.5	8.4	3.9	2.1	12.2	60.1
84/85	Renting & leasing	116,835		10.4		6.8	13.6	47.3
	<b>3</b>	110,035	20.5	8.5	9.5	2.5	9.8	43.8
9	Services	6,470,104	28.6	16 1	F 0			
9a	Domestic	291,429	67.5	15.1	5.9	7.6	13.1	61.1
9B	Diplomatic	16,296		64.6	0.6	2.3	11.1	95.4
91	Public administration			4.1	2.5	12.5	1.8	35.8
92	Sanitary	144,236	18.7 42.4	11.8	0.1	6.8	12.4	48.0
93	Education	1,419,624		31.6	5.0	5.8	17.0	52.0
94	R & D	107,160	21.5	11.7	1.4	8.4	10.5	63.6
	Nealth		16.4	7.1	0.7	8.6	9.9	34.7
96	Social services	1,336,894 683,946	31.2	10.8	15.0	5.4	12.4	71.3
97	Mecreational		30.5	19.4	0.3	10.8	16.5	69.4
	Personal	239,573	48.7	10.9	22.2		20.5	44.2
		236,514	62.6	10.7	40.7	11.2	25.0	67.8



Table 7 continued

NACE	Industry	Total	\$5mm 9 . 0						
		Exployed	Total	Non-standard		_	Youth	Women	
	***************************************	- memoker	IUCAL		Self Emp.	Temp.		•	
Sweden									
01-98	Total	4,269,000		22 5	~ ~				
C1-03	Agriculture	179,000		23.5	6.5		15.3	47.6	
11-50	Industry	1,287,000		16.8	57.5		11.7	29.6	
61-98	Services	2,802,000	_	11.4	3.5		17.2	23.1	
		2,002,000		29.5	4.6	-	14.7	60.0	
6	Trade/hotel/repair	627,000		26 0-	/ 0 =				
61	Wwiesale	203,000	-		9.7		21.2	49.1	
62	Scrap/waste material	203,000		~	2.9	•	14.3	30.0	
63	Agents			26.8			_	_	
64/65	Retail	305,000		_		-	-	-	
66	Hotels	86,000			11.5	-	22.3	62.0	
67	Repair/consumer/goods			27.9	10.5	_	34.9	64.0	
-		33,000	_		27.3	-	18.2	9.1	
7	Transport/com'ication	302,000	-	14.6	7.0		14.0	•	
71	Railways		_	44.0	7.0		14.2	28.8	
72	Other land transport				_				
73	Inland water						*****		
74	Sea	197,000		_	10.7	-			
75	Air					-	13.7	20.3	
76	Support services	-		_		مسعيب			
77	Storage/travel agents			_		-	~~		
79	Communication	105,000		_				<del></del>	
		205,000			0.0		15.2	44.8	
8	Finance/business ser-								
	vices & real estate	328,000		18.9	5.2		•••		
81	Banking & finance	62,000		10.9			12.2	73.9	
82	Insurance	48,000			0.0	~~~	14.5	61.3	
83	Bus. services/real est	217,000		_	0.0	-	6.3	66.7	
84/85	Renting & leasing		_		7.8		12.9	35.9	
	<i>y</i> =====				_		_		
9	Services	1,542,000	-	36.3	2.2		30 F	70.0	
9a	Domestic	1,000	-		0.0		12.5	73.9	
<b>9B</b>	Diplomatic	3,000			0.0		0.0	100.0	
91	Public administration	204,000	_	_	0.0		0.0	0.0	
92	Sanitary	32,000		_			7.8	47.5	
	Education	319,000	_		9.4		21.9	46.9	
	R&D	-			0.3		6.3	69.6	
	Health	447,000				-		-	
	Social services	414,000			0.9		15.0	84.1	
	Fecreational	84,000			0.2		14.7	85.3	
	Fersonal	39,000	74470		10.7		17.9	52.4	
		49,000		-	41.0		15.4	79.5	

ŗ

Table 7 continued

NACE	Industry	Total						
		Exployed			andard	_	Youth	MORRESTA
			Total	Fart Time	Self Emp.	Temp.	•	
United	States							
01-96	Total	110 531 000						
01-03	Agriculture	110,331,000	_	19.4		•	19.0	44.5
11-50	Industry	3,415,000		23.1		-	21.3	20.4
61-98	Services	30,442,000		8.2		_	14.6	25.5
		76,474,000	_	23.7	11.0	-	20.6	53.1
6	Trade/hotel/repair	26,136,000	•					
61	Wholesale		_	30.0		_	31.4	46.4
62	Scrap/waste material	4,292,000	~~	10.0		-	14.8	29.0
63	Agents	137,000		16.8	24.3	-	18.6	17.0
64/65		12 176 000			-	-	_	
66	Hotels	13,176,000		31.8		_	31.9	49.7
67	Repair/consumer/goods	6,950,000		42.3	11.2		43.9	59.4
		1,582,000	-	16.2	41.5	_	18.6	11.0
7	"ransport/com'ication	£ 207 000						
71	Railways	, , , , , , , , , , , , , , , , , , , ,	_	10.6	6.8		10.8	29.2
72	Other land transport	382,000		3.2	0.0		2.0	7.4
73	Inland water	2,217,000		15.4		-	13.0	16.7
74	Sea	200,000		14.4	7.6	_	10.6	16.8
75	Air	592 000	_		-	-		-
76	Support services f/	583,000 310,000		13.7	1.7	_	11.9	34.7
77	Storage/travel agents	310,000	_	16.9	12.7		17.0	53.2
79	Communication	2,406,000		9.6	3.2		18.6	26.8
		2,500,000		5.5	1.3		8.8	39.5
8	Finance/business ser-							
	vices & real estate	14,026,000		35 3				
81	Banking & finance	3,263,000	_	15.1	16.2		17.0	53.2
82	Insurance	2,210,000		9.9		-	19.8	65.0
83	Bus. services/real est	8.553.000	-	9.1	9.8		16.1	59.8
84/85	Renting & leasing	- 0,555,000		18.6	22.6		16.2	47.0
9	Services	30,105,000		24.0	<i>c</i> o			
9A	Domestic	1,455,000		24.9	6.2		14.9	63.8
9B	Diplomatic	871,000		65.1	0.5	-	40.7	83.3
91	Public administration	4,230,000	_	3.7	0.0		8.3	37.9
92	Sanitary	854,000		7.2	0.0		8.4	42.2
93	Education	8,275,000	_	31.3	19.7	-	17.9	34.9
94	R & D	142,000		24.9	1.2	-	11.8	66.0
95	Health	8,141,000		10.3	3.5		11.4	36.6
96	Social services	3,009,000		21.4	6.6	****	13.2	76.8
	Recreational	1,411,000		31.5	7.6	<del>-</del>	14.7	67.0
	Personal	1,717,000		37.6	15.8	-	31.0	41.9
		-, · - · , · · · ·	_	35.4	35.0		21.3	70.2

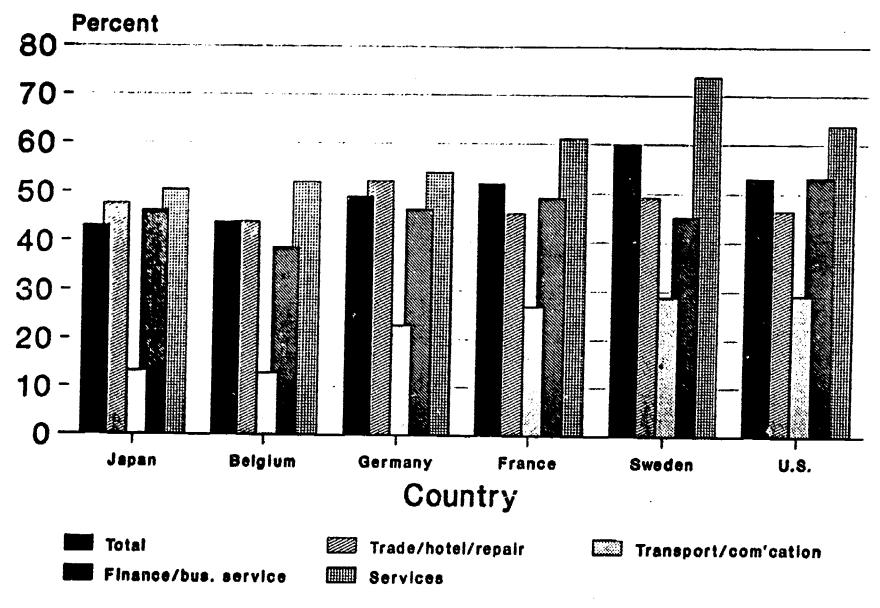
### Table 7 continued

Notes:

a/ The base is those "at work."
b/ Excludes hotels but includes eating and drinking places.
c/ Excludes business services.
d/ Includes hotels and business services.
e/ Excludes repair (NACE 67).
f/ Includes travel agents.
g/ Excludes travel agents.
Youth = under 25 years of age.

Sources: See table 4a.

## CHART 14. Women's share of servicesector employment by industry, 1986

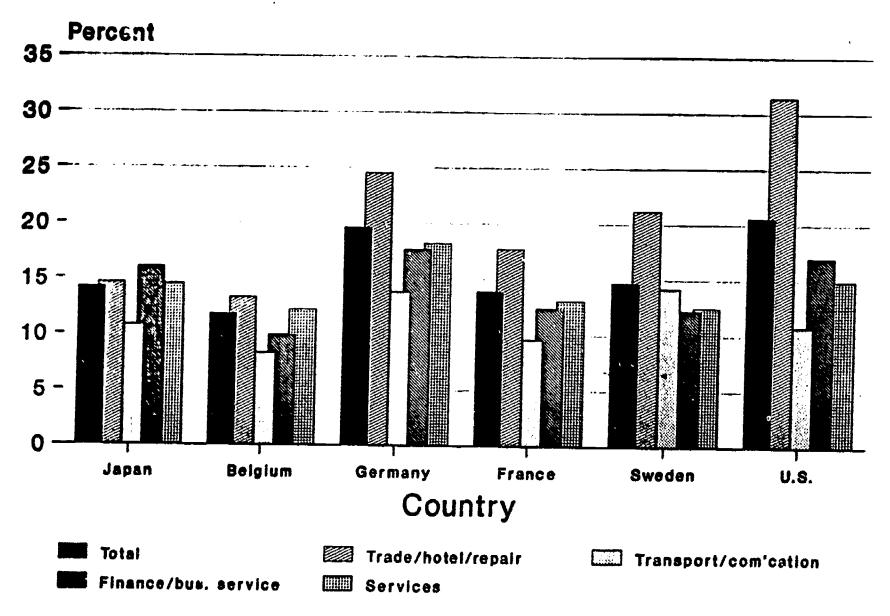


Source: Table 7.





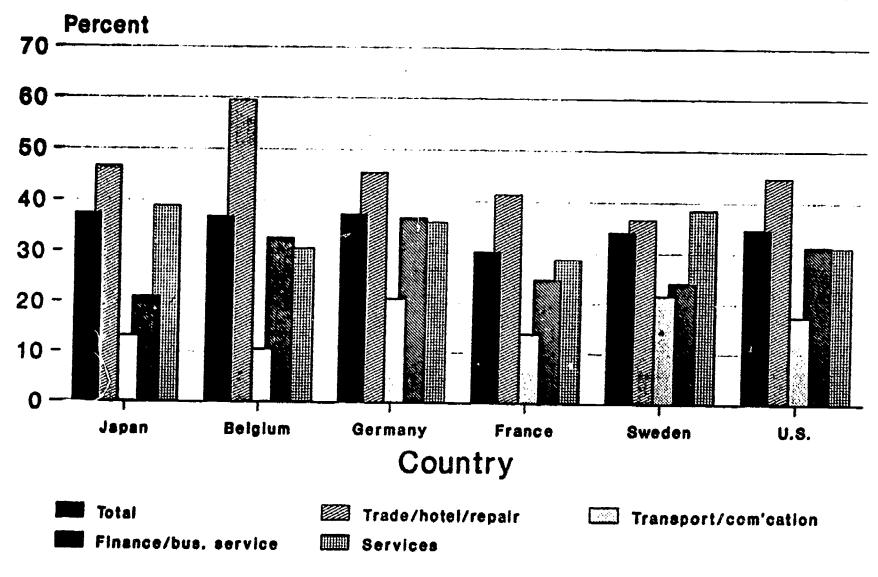
## CHART 15. Youth's share of servicesector employment by industry, 1986



Source: Table 7.



# CHART 16. Percent of service-sector employment by industry and non-standard forms of work, 1986



Source; Table 7.



Table 8

Educational attainment of the employed by industry and country, 1987

I. Proportion of the employed having less than secondary level (A) of educational attainment by industry, 1987 a/b/

ISIC Industry c/	Japan	Germany	ountry Sweden	Yugoslavia d/	U.S.e/
1 Agriculture 2 Mining/quarrying 3 Manufacturing 4 Electric/gas/wates 5 Construction	65.9 47.1 32.1 12.1 43.7	50.5 29.9 26.9 14.3 23.8	67.5 50.1 f,	67.5	32.9 36.2 23.6 25.0
6 Trade/restaurants 7 Transport & communication	23.4 27.9	23.7	52.7	62.7	21.6
8 Finance & business	3	19.5	51.5	66.6	11.6 h/
services 9 Services Other services Public adm.	9.5 17.2 18.7 7.3	11.3	31.1 35.5	37.5 31.7 33.5 25.3	5.3 11.9
Total j/	29.2	22.5	44.1	58.9	16.4

II. Change in the relative proportion of the employed with less than secondary level (A) of educational attainment by industry k/

							- '
I	SIC Ind	dustry		c	ountry		
			Japan 1974-87	Germany 1978-87	Sweden 1971-87	Yugoslavia 1976-86	U.S. 1972-87
1 2	Agricul Mining	lture /quarrying	-6.0	-5.1	-11.7	-6.4	-6.3
3	Manufac	cturing	-9.4 -7.3	-1.6 -2.8	-7.3		-7.4
4	Electri	ic/gas/wate	r-10.4	-1.8	-/.5	-6.8 ~~	-5.6
5	Constru	action	-6.6	-1.9	-6.7		-5.6
6 7	Transpo		-6.6	-2.0	-6.8	-5.4	-4.3
8	commur Finance	nication & busines	-6.6	-2.3	-5.6	-6.3	-7.6
_	servic		-6.3	-2.9	-5.6	-5.2	-5.8
7	Service	28	-6.8	-2.2	-5.0	-3.4	-5.5
	Total		-7.3	-2.9	-6.7	-5.0	~5.6

### Table 8 continued

III. Proportion of employed with university/college level(E) educational attainment by industry, 1987

I	SIC Industry	7222		Country			
1	landaula	Japan	Germany	Sweden	Yugoslavia	U.S.	
-	Agriculture	1.1	0.7	2.1	6.6	10.3	
~	Mining/quarrying	10.3	2.1	-	~~	23.5	
3	Manufacturing	11.7	2.7	4.9	3.4	18.1	
4	Electric/gas/wat	er 16.7	2.9			10.1	
5	Construction	9.0	1.2	2.2		9.0	
	Trade/restaurant: Transport &	s 12.7	2.2	4.8	4.3	12.9	
8	communication Finance & busines	8.6 ss	1.4	4.2	2.7	17.8	
9	services Services Other services Public adm.	27.1 24.9 24.3 29.0	8.4 14.8	17.4 19.8	14.8 19.5 18.5 23.3	29.6 34.8	
1	<b>r</b> otal	14.5	6.3	11.1	7.5	23.4	

IV. Change in the relative proportion of the employed with university/college level (E) educational attainment by industry 1/

I	SIC Industry					
		Japan 1974-87	Germany 1978-87	ountry Sweden 1971-87	Yugoslavia 1976-86	U.S. 1972-87
1	Agriculture	4.0	9.9	7.2	3.4	7.5
2	Mining/quarrying	5.6	2.4			4.2
3	Manufacturing	3.7	6.9	6.7	4.1	5.8
4	Electric/gas/wate	r 3.6	1.7			
5	Construction	3.4	6.2	4.5		4.4
6 7		3.2	5.2	6.2	5.6	4.4
8	communication Finance & busines	2.8	5.1	9.0	2.1	6.9
	services	4.0	3.1	5.3	2 1	
9	Services	3.4	-0.3	2.9	3.1 2.9	3.7 2.4
	Total	4.3	2.5	5.1	3.3	4.0

### Table 8 continued

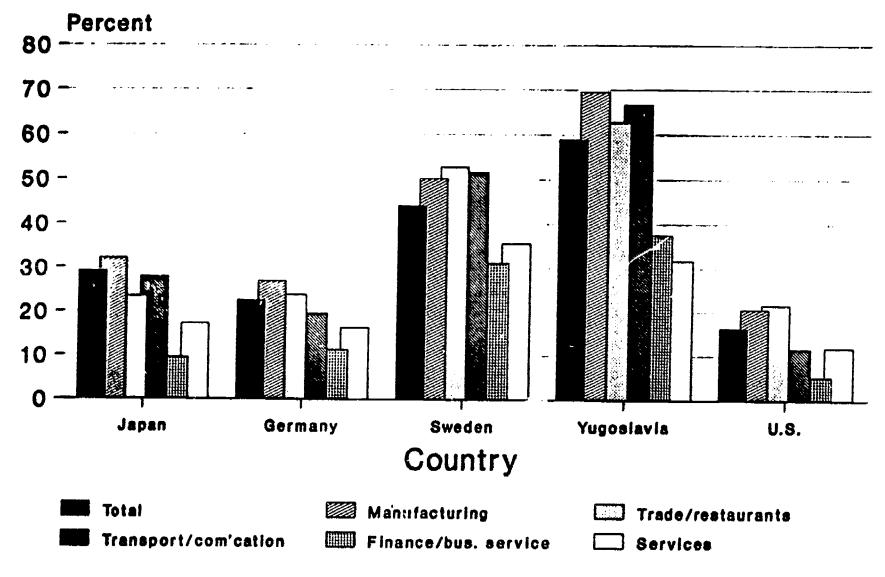
#### Notes:

- a/ Statistics refer to the employed except in Sweden, where data refer to the whole labor force.
- b/ The less-than-secondary (A) and university (E) levels of attainment are defined below and are not necessarily, closely comparable across countries because of differences in national educational systems.
  - Level A: Completed less than upper secondary education.
  - Level B: Completed upper secondary education.
  - Completed some post-secondary education, but not a Level D: university degree.
  - Level E: Completed at least one university/college degree.
- c/ The industry classifications used by some countries do not correspond closely with the ISIC. In the United States business and repair services are included in approximate in ISIC 9; in Yugoslavia, repair services are included in ISIC 9.
- Data refer to 1986 are from the National Report.
- Data refer to 1988. e/
- Refers to ISIC 2-4 inclusive.
- Refers to the industrial sector as a whole. q/
- In the U.S., approximate ISIC 7 includes utilities (ISIC 4).
- Finance, insurance, real estate and business services; for Yugoslavia, public utilities are also included.
- j/ Statistics for all industries may include individuals with industry attachment unreported.
- k/ Earlier notes still apply. Percentage change per year relate to the ratio of those with level A to those with higher levels.
- 1/ Earlier notes still apply. Percentage change per year relate to the ratio of those with level E to those without.

Source: Employment Outlook, 1989, Chapter 2. OECD, Paris, forthcoming; and the Yugoslavia National Report.



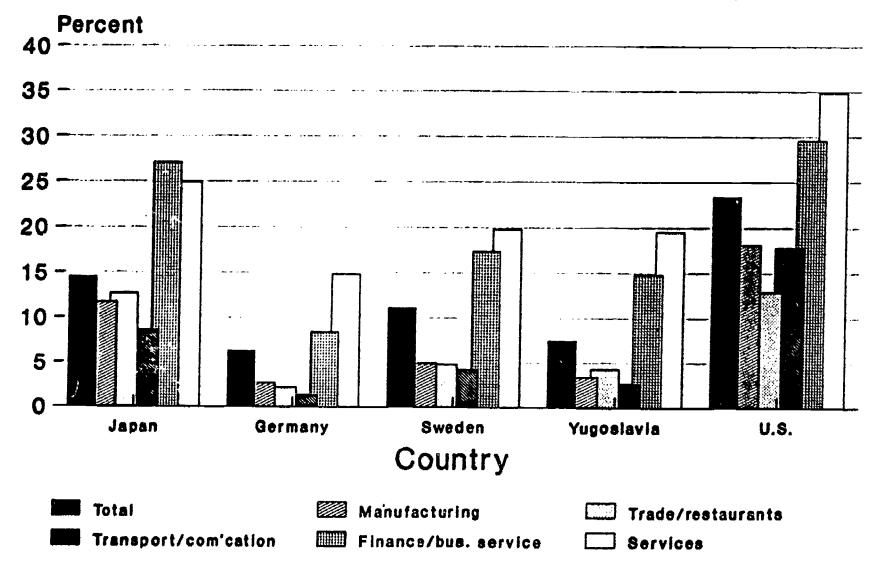
# CHART 17. Percent employed with less than secondary level of educational attainment by industry, 1987



Source: Table 8.



# CHART 18. Percent employed with university level of educational attainment by industry, 1987



Source: Table 8.



Table 9

The distribution of employment by firm size by industry and country (numbers in thousands)

<b>70.3</b>		Percent distribution				
Industry	Total	Maber of exployees				
	Mmber	0-9	10-49	50-499	500 €	
Japan (1987)		(1-4)	(5-99)	1100 1001	over	
Total	44,280	8.1	41.3	(100-499)	00 4	
	,	<b>U.1</b>	41.3	15.4	23.4	
Manufacturing	12,150	4.0	43.1	20 6	20.0	
Services	25,140	9.6	40.1	20.6	32.3	
	201,200	3.0	40.1	15.5	23.0	
Wholesale	3,670	7.6	50.9	10.0		
Retail a/	4,430	16.5		19.0	22.1	
Hotels/restaurants	1,350	_	46.5	14.9	21.4	
Transport/communication	3,280	26.7	56.3	8.9	8.1	
Finance, insurance &	3,260	1.5	32.0	17.4	38.7	
real estate	0.160					
Services c/	2,160	6.1	14.8	12.5	64.8	
cervices c/	10,080	8.6	39.2	15.6	11.5	
France (12/86)						
Total						
	12,692	23.7	27.8	33.9	14.6	
Services	6,984	31.2	31.1	29.8	7.9	
				_		
Germany (1986)						
Total	20,730	16.6	20.7	33.4	29.4	
Services	7,294	28.4	26.6	32.1	13.1	
		_		72.2	#3.T	
Wholesale	1,109	21.9	34.6	39.3	4.2	
Retail	1,634	31.7	27.8	29.4	10.9	
Hotels/restaurants	646	35.8	33.7	28.4	=	
Transport/communication	d/ 651	20.1	29.3	29.0	2.2	
Finance, insurance &		2012	27.5	29.0	21.5	
real estate	823	8.0	18.9	40.2	22.0	
Services	2,429	36.3	22.1		32.9	
	-,	50.5	26.1	28.9	12.7	
Sweden (1987)		(0-4)	(5-49)	/E0 2001	/000 -	
•		(0-4)	(349)	(50–199)	(200 €	
Total e/	A	16.6			over)	
Services		15.5	21.3	9.8	45.8	
DOL VICES	<del></del>	27.0	34.1	13.6	25.3	
Wholesale	100		25.4			
Retail	189	17.1	35.3	17.7	29.8	
Hotels/restaurants	260	31.3	32.3	9.3	27.0	
Transport (	63	21.4	45.3	14.5	18.8	
Transport/communication	108	29.0	35.1	14.6	21.3	
Services	229	30. <del>9</del>	31.6	14.2	23.2	



Table 9 continued

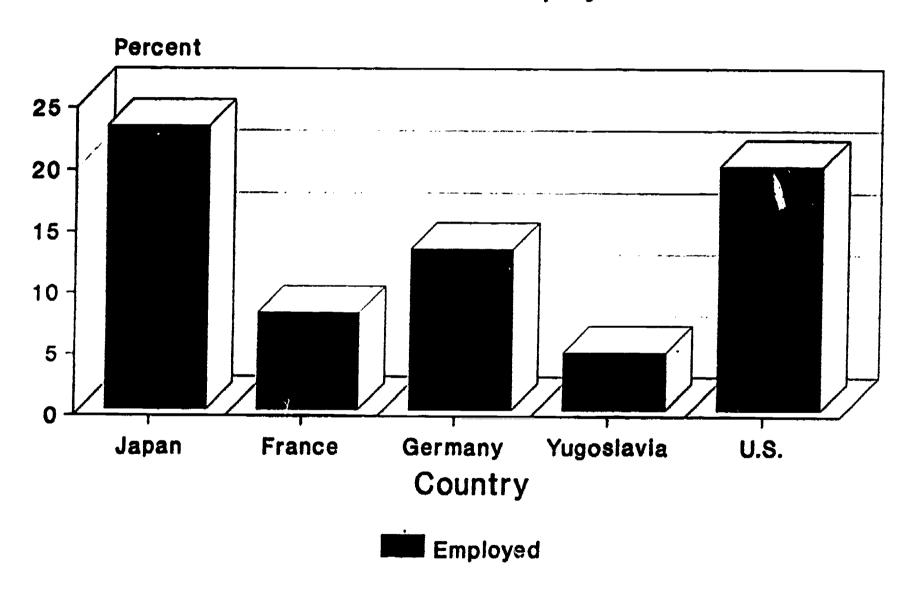
Industry		Percent distribution				
	Total	Whiper	of explo	7/006	568	
	Maber	0-9	10-49	50-499	500 £	
Yugoslavia (1985)					Over	
1930019A19 (1392)		(0-15)	(16-60)	(61-500)	(501 €	
Total			•		over)	
Services		9.6	23.6	58.8	8.0	
Services		9.0	28.1	58.2	4.7	
Wholesale		<i>c</i> =	•••		4 - 4	
Retail	<del></del>	6.7	29.1	61.6	2.6	
Hotels/restaurants		4.7	18.9	70.0	6.4	
Transport	_	6.5	23.6	66.3	3.6	
Communication	****	3.3	16.9	66.9	12.9	
	-	8.0	22.2	71.2	5.8	
Finance & business services					3.0	
		17.0	27.8	51.7	3.5	
Real estate	_	7.9	38.1	51.4	2.6	
Services		18.1	46.2	34.8	0.9	
United States (3/86)						
Total	00 001					
	80,291	14.2	24.6	37.5	23.6	
Manufacturing	10.004	_				
Services	18,934	3.3	13.4	43.1	40.2	
peratcea	<i>5</i> 2,941	16.8	27.1	36.3	19.8	
Wholesale				_	2210	
Retail	5 <b>,68</b> 6	19.6	39.2	34.7	6.5	
	9,741	18.4	26.6	36.3	19.8	
Hotels/restaurants	6,992	10.3	35.2	42.5 .	12.1	
Transport/communication	4,854	8.8	21.3	34.9		
Finance, insurance &	<u>.</u>			<b>3-2</b> •3	35.0	
real estate	6,010	15.1	22.2	26 E	96.6	
Services c/	19,658	19.5	22.6	36.5	26.2	
•	,	13.J	22.0	34.9	23.0	

#### Notes:

- a/ 1986.
- 1986, excludes hotels. **b/**
- c/ a/ Includes hotels and business services.
- Excludes railways.
- Does not add to 100 percent because agriculture is excluded.

Sources: For the U.S., the data are from reporting units in the unemployment insurance (202) program; all other countries, the data are from the National

# CHART 19. Percent employed in large service-sector firms (500 or more employees)



Source: Table 9.



### Summary table of service-sector divisions and classes of NACE

- 6. DISTRIBUTIVE TRADES, HOTELS, CATERING, REPAIRS
  - 61 Wholesale distribution (except dealing in scrap and waste materials)
  - 62 Dealing in scrap and waste materials
  - 63 Agents
  - 64/65 Retail distribution
  - '66 Hotels and catering
  - 67 Repair of consumer goods and vehicles

#### 7. TRANSPORT AND COMMUNICATION

- 71 Railways
- 72 Other land transport (urban transport, road transport etc.)
- 73 Inland water transport.
- 74 Sea transport and coastal shipping
- 75 Air transport
- 76 Supporting services to transport
- 77 Travel agents, freight brokers and other agents facilitating the transport of passengers or goods; storage and warehousing
- 79 Communication

### 8. BANKING AND FINANCE, INSURANCE, BUSINESS SERVICES, RENTING

- 81 Banking and finance
- 82 Insurance except for compulsory social insurance
- 83 Activities auxiliary to banking and finance and insurance; real estate transactions (except letting of real estate by the owner), business services
- 84 Renting, leasing and hiring of movables
- 85 Letting of real estate by the owner

#### 9. OTHER SERVICES

- 91 Public administration, national defence and compulsory social security
- 92 Sanitary services and administration of cemeteries
- 93 Education
- 94 Research and development
- 95 Medical and other health services: veterinary services
- 96 Other services provided to the general public
- 97 Recreational services and other cultural services
- 98 Personal services
- 99 Demestic services
- 00 Diplomatic representation, international organizations and allied armed forces

